

A.W. LYMN

The Family Funeral Service

## Staff Newsletter - August 2016

# Notts TV Advertising

The management team has been working with Notts TV to create an innovative advert for the local television channel.

There are a total of 4 adverts, which have been choreographed to portray Jackie and Matthew helping clients through an uncertain time. The two 'at need' adverts portray Jackie showing a gentleman the way through a door in a wood, and Matthew in the 'pre-need' adverts is seen showing a lady through a door in a field.

The adverts are due to run for a year from July 2016 – July 2017.

*The adverts are very different from what is currently being shown on the television by other funeral directors and Emma (emma.percival@lymn.co.uk) would welcome feedback from staff, friends of the company or clients.*



notts tv 



*Congratulations  
to Stacey Bentley  
who has passed her  
embalming theory test.*

*“Our family serving your family since 1907”*



*I would just like to thank all my colleagues and friends for their support, kind messages and sympathy after losing my lovely dad. Dad's send off was perfect in every way, so many of you helped and I'll never be able to thank you all enough- proud to be part of the Lymn's team. Special thanks to the Lymn Rose's, Matt Winman, Donna Conroy and Mick Schofield.*

*Diamonds xxx*



### **Caption competition**

To win a bottle of Prosecco can you come up with a caption for the photograph? Entries to Emma by 5th August.

Congratulations to Andy and Michelle Chisholm on the birth of their gorgeous son, Bruce Leonard who was born on Thursday 30th June weighing 7lb 1oz

### **The 'Best Practice of the Month Award' nominations for July are:**

**Dan** has nominated **Andrew** for dropping Jess off at hospital (to have their baby) and then came into work as he knew how busy it was.

**MLR** has nominated **Sarah** and **Colum** at West Bridgford for being 'Top of the Class' with Graphic Service orders and Funeralzone Obituaries.

**Dominic** has nominated **Sarah** for helping locate a RAF flag. After days of searching Maggie rang Sarah and asked her if she could help, within an hour Sarah had sourced one and then collected it in her own time.

**Ben** has nominated **Mick** for doing a great job of weeding and tidying up. He was asked to do this at the front of the masons, then off his own back continued around the whole yard and Sheriff House.

And the winner is....



*Above is last months winner Lara, and below is this months winner Mick*



**\*\*Mick\*\***



## Welcome to Emily Milner who has joined the Nottingham Team as a Funeral Arranger and Conductor.

*“I joined the Royal Navy at 16 years old and stayed there for 6 years, I left 4 years ago when my daughter Eliza was born. On leaving the Navy I decided I needed a career that I could grab with both hands and give everything for, so started with Dignity as a Trainee Funeral Director. I am originally from South Wales however since the age of 16 I have lived in Plymouth, Portsmouth, Gosport, Sunderland, Cascais (Portugal) and now Nottingham. I have represented the Royal Navy and Tri-Services in both Boxing (being in the final of the ABA’s 3years running) and Swimming. I currently live in Silverdale with my Daughter (Eliza), Boxer Dog (Sasha), African Grey Parrot (Tallon) and my Partner Lee...(the reason I left Lee till last is because he isn’t home much as he’s in the Army as a paratrooper). Channel 5 did a documentary called War Ship in which I was one of the main characters, followed around for 6 weeks whilst in India, Malaysia, Bangladesh and whilst I gained the title of Tri-service Champion (boxing).”*



### From Dominic

This photograph was taken circa 1900, in the wood shop at Walkers Farm (directly opposite our Bingham office). Bingham did not have a funeral director at this time, but coffins would be supplied by Walkers and the headstone later supplied by Squires (who were based in our Bingham office building).



### Clockwise from top left:

*The new arrangement folders being delivered by container lorry; Teresa and Gary gardening in the rain in Ruddington; Precision parking at Bingham; Nev was left holding the baby at a recent funeral; Anne Marie, our Bereavement Councilor receiving flowers at the final session of her current group.*



# The Human Tissue Act- 12 years on.

Those of you that have been with us for a number of years may recall that The Human Tissue Act (HTA) of 2004 was introduced as a means to protect the patient and the public with respect to organ donation and retention for the purpose of diagnosis and research. This being the first time the said act had been reviewed since 1961.

Prior to the said HTA 2004 there was inefficient and inadequate control of retained organs and more specifically, for our profession, the retention of tissue samples which had ethical and legal implications.

On 23rd June I attended a meeting at the Pathology Section of the Royal Society of Medicine, in London to hear a series of lectures and presentations documenting the impact of HTA 2004. Parents of a small child that had died in the 1970's gave a candid report on the fact that the heart of their baby was removed and, unbeknown to them at the time, retained in formalin at Alder Hey Hospital, along with a number of hearts removed from other babies. The impact of the discovery of that action has left an indelible mark on the parents who, when they became aware of the situation post HTA 2004, were denied the opportunity to bury the heart in the same grave as their baby because the effect of the formalin on all the retained hearts rendered identification by DNA, of each individual heart, to be impossible.

A number of pathologists, mortuary technicians and professionals of related occupation were present and each gave their view of the changes in procedure brought about by HTA 2004. It was most interesting to hear how stringently the requirements are now adhered to and how disciplined mortuaries are at following procedure.

The penultimate presentation was from one of the London Coroners who was at pains to stress that, with very few exceptions, all Coroners are now legally trained rather than medically trained and, as a consequence, view things from that perspective with an increased reliance on pathologists and technicians.

The final speaker was a Funeral Director and his main observation, post HTA 2004, is the misunderstanding by the general public of the expressions "tissue sample" and "tissue retention". Tissue samples often perceived to be body parts rather than cell matter and biopsy matter and expressed concern that the time taken for families to receive forms from Coroner, to complete and return inevitably delayed the setting of a funeral date and further that certain denominations required that require that any tissue samples be buried with the body which could conflict with expectation of a funeral taking place within a short space of time.

Jackie



**Nigel, Jackie & Matthew  
Lymn Rose**

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**Tel: 0115 941 4101**