

A.W. LYMN

*The Family Funeral Service*

Staff Newsletter - October 2016

## *Dale Hill Natural Burials*

Scott arranged the first burial at the new Dale Hill Natural Burial site last month. Having seen our vehicles, Tracey from the site near Spondon invited Kevin, Stuart and Frank to a photo shoot. She also let them have access to Locko Hall, which can be hired for services and wakes. Here are some of the pictures...



*“Our family serving your family since 1907”*

## Christmas Memorial Ordering

It is that time of year again where Christmas is rapidly approaching and our stone suppliers have now sent me their LAST order dates for completion before Christmas.

Our last order date for memorials required for Christmas is Monday 26th SEPTEMBER. If you receive any enquiries for Christmas fixing after this date then please check with either myself, Sharon or Amy and we will check with our stock and with the suppliers.

We currently have a large selection of memorials in stock, both in the stone store and in the showroom at Sheriff House, so if clients would like to order a memorial after this date for fixing prior to Christmas then they are more than welcome to visit us at Sheriff House. Any branches with memorials on display that are not already sold can also sell these memorials, but please indicate this clearly on the order form before sending it over.

Please can you ensure that all staff are aware, as I do not want to let any clients down.

*Ben*



*To win 4x Nottingham Forest or 2x Mansfield Town corporate football tickets including a meal...*

Please submit a caption for this photograph of Frank and Stuart to Emma by 14th October

### The 'Best Practice of the Month Award' nominations for October are:

**Dominic** has nominate **Emily** - *'On Saturday morning while assisting a family to dress at Robin Hood House, the family mentioned keepsake jewellery. Emily explained all our available options and eventually they decided on DNA memorials keepsake jewellery. Emily guided them through the process of completing authorisation forms. She is the first person from our recent one week training program to have supplied this service.'*

**Stacey** has nominated **Andy Johnson** and **Neville** for going beyond the call of duty on a Saturday funeral to help a struggling family backfill their father's grave at Northern Cemetery. Service with a smile, despite the mud!

**Sharon** and **Barbara** have nominated - **Nigel Lynn Rose** and **Nottm Team** for a trying time organising a funeral service, which has involved nearly every staff member in the Nottingham Team \*

**Mark Chapman** has nominated **Stuart, Frank, David P, Paul T and David M** - *'I would like to pass on my personal thanks to Stuart, Frank, David Powell, Paul Tiveyday and David Meek. I recently conducted a funeral of a young man and all of the staff above went out of their way to help me, and the family at such a difficult time. Their attention to detail on all*

*of the roles they played throughout the funeral and afterwards were exceptional. I would like to thank Stuart and Paul particularly as after the funeral they drove all the way back to the family home to drop off all of the floral tributes in torrential rain and to David Powell who somehow managed to get the family to the wake, then myself back to Osmaston and then finally getting himself safely back to Nottingham with the windscreen wipers not properly working on his limousine. I really can't thank them all enough for all of their hard work, which I felt should be recognised.'*

And the winners are....

**\*\*Nev and Andy \*\***



*\* Note from Nigel - I cannot accept that nomination from Sharon and Barbara but I would like to mention my appreciation of them and the Nottingham Team for their help with this particular funeral*

## Welcome to Karen Horton who has joined the Mansfield Team in Sutton in Ashfield and Lauren Allen who is our new Apprentice



*“Hello I’m Karen Horton, and I work in the Sutton in Ashfield branch. I’ve just turned 43 and I live in South Normanton, Alfreton with my husband Mick and 2 boys Kieran & Adam. Before joining A W Lymn I was a trainee Funeral Director for Dignity Ken Gregory & Sons / Baguley Bros based in Kirkby in Ashfield.*

*My interests outside of work when possible are baking, crafting, reading and our garden (a professional in plant killing)*

*Since joining A W Lymn and my training in Mansfield Woodhouse, everybody I have met & spoke to on the telephone has made me feel very welcome.”*

*“I have recently joined Lymns on the 4 year course as a Trainee Funeral Director. I’m 19 and have just come out of an apprenticeship at a primary school as a Teaching Assistant. Prior to that I completed my A-Levels and held an unconditional offer at Sheffield University to study Human Geography. Working in the funeral business has been something I have always wanted to do since my grandma died in 2008, therefore when this opportunity came around I cancelled university to pursue this. I am very excited to be here and look forward to working along side everyone”*



Congratulations to David Powell and his wife Andi on the birth of their gorgeous son Ethan James, who was born on 1st September weighing 8lb 5oz.

### Grave dressing - The Council Way

The top picture is how a council recently dressed a grave. and the bottom two pictures are how Pete dressed the grave. Thanks Pete for the good work.



### The Lymn’s Way

Below are the new graphics on the grave dressing trailer.





Sarah digging her first cremated remains plot, Wayne on his knees and a floral Elvis tribute....



Drivers with characters from 'In the Night Garden' on a recent trade hire for a young child



One of our old Spirit hears spotted by Nigel in London, the current owner, Bamford Watch Department, has kindly forwarded on their advertising shots.



**Nigel, Jackie & Matthew  
Lymn Rose**

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