



Congratulations to Mark Collishaw who has passed his Diploma in Funeral Directing (DipFD) from the National Association of Funeral Directors.

Mark started work at A. W. Lymn four years ago as a driver bearer before becoming a funeral arranger at Aspley. He moved to the Carlton Office to cover Joyce's maternity leave and has never left! Along with Ellie and Sarah he studied for and passed his Diploma in Funeral Arranging and Administration (Dip. FAA) in March 2016 and immediately started work towards the Dip. FD which he sat in September 2017.



Mark Collishaw Dip. FD

In this issue

Jackie Lymn Rose down to the final three in 'Nottingham Female Executive of the Year'

On Thursday 16th November, Jackie attended the Nottingham Women in Business Awards 2017, where she had been selected from over 100 hopefuls to become a finalist in the category of Nottingham Female Executive of the Year.

There were two other finalists in her category, Sarah Flear from Smith Cooper and Situl Bains from UNiDAYS and after a short video (<https://vimeo.com/album/4853400/video/242016140>), Situl was announced as the overall Nottingham Female Executive of the Year.

Jackie comments 'I am perfectly happy with the outcome. It is thanks to the families that we serve and our great team that I made it so far, thank you'.



New Senior Driver Bearer and full time driver announced.

Rob Lippitt spotted this appropriate car / number plate in Bakewell.

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Offices pleased to support Remembrance Sunday 2017

Windows decorated and out on parade.

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Staff movements

from **Matthew Lynn Rose**

September 2017 has seen a number of staff movements.

Neville has been promoted to the position of Senior Driver Bearer.

Nev will therefore become the spokesman for the driving staff at Nottingham, and the outlying branches where necessary, and will also be our point of contact for communicating to them if required.

He has his own email address neville.carridice@lymn.co.uk Having started as casual driver a little less than two years ago, he proved himself an asset we could not do without and was appointed full time very quickly, before progressing to the position of Hearse Driver.



We have also appointed Ian Richardson as a full time driver bearer at Nottingham, and you may have noted that (IR) has become RICH on the Daily List. Ian has been a very dedicated casual and proved himself

as a valuable part of the team.

I am sure you will join me in congratulating them both.

West Bridgford funeral Gift request

from **Carolyn Wright**



I took this photo at the Friary Church at a recent funeral. The officer and his beautiful dog formed a guard of honour for his friends funeral, who was also a dog handler.

from **Ian Richardson**

I am taking part in this years Salvation Army Motorcycle Toy Run and wondered if any colleagues would like to donate a gift?

We are always short of gifts for teenagers, so anything for the age group 12 to 16 would be very much appreciated. All items must be new.

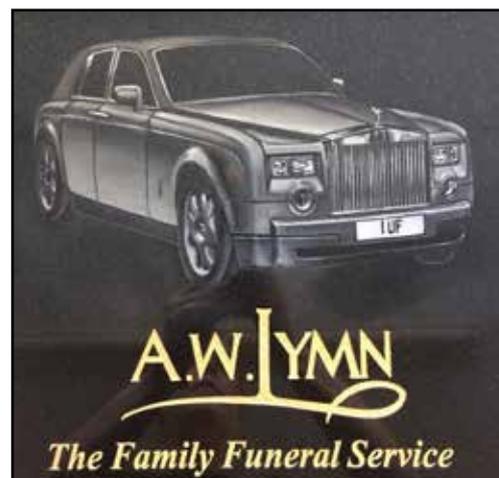
It's a great cause that really does good for those who do not have a lot.

Please can any gifts be sent to Robin Hood House (or let me know where they need collecting from) by Friday 1st December.

Thanks you and blessings.

Rolls-Royce etching

from **Ben Percival**



This etching of 1 UF has been produced onto a piece of black granite and highlighted, by hand to bring out the detail. This is just an example of what can be produced on granite, any design is possible! Please speak to Ben, Sharon or Mary should you require any further details.

Hello

from **Laura Fletcher**

My name is Laura and I have joined the company as a funeral arranger.

Although I am currently based at RHH with Julia, I will shortly be moving to the Aspley office (with Stacey to show me the ropes). I did work experience at RHH and Aspley

three and a half years ago and have recently been working for HMRC in the self assessment debt chasing department.

I live around ten minutes from the office and outside of work enjoy travel and photography.



Remembrance Sunday



Various windows across the company were decorated to commemorate Remembrance Sunday (pictured above are Ollerton and Aspley). Catherine



Broome, pictured with daughter Rhiannon at Hucknall's Remembrance Parade.



Thank you from the Diocese

I just wanted to e-mail to say a huge "thank you" to Karen Horton at A. W. Lymn, Sutton in Ashfield Branch for all her help.

As a Diocese, each year we provide our Readers with the opportunity to attend a training course on funeral ministry. The aim of this course is to prepare Readers for ministry with the bereaved, enabling them to conduct respectful and personal funerals according to the liturgical rites of the Church of England, which remind congregants there is a link to 'Someone' beyond their story – to God.

The final day of the course covers the actual funeral service itself and we've traditionally arranged for an empty coffin to be present at this session. This allows Readers to hopefully, overcome any fears they may have of the actual coffin and learn how to stand and position themselves in relation to it. In this way, we prevent Readers from having their first experience of being next to a coffin the first time they go to take a funeral, thus reducing stress on everyone's part.

Having moved the location of the training course from Southwell to

Skegby, Karen at Sutton very kindly arranged for us to be able to use your theatrical coffin this coming weekend. Given the pressures you are already under dealing with bereaved families, we are extremely grateful for the time Karen and your team have taken to arrange the drop off and pick up of the coffin. Karen has been an absolute joy to deal with and I'm very grateful to her.

Thank you very much for Lymn's help in the delivery of our training course.

With Very Best Wishes
Catriona

Best Practice of the Month

chosen by **Nigel, Jackie and Matthew Lynn Rose**



Congratulations to Mark Ridout who has won this months Best Practice award.

Mark was nominated by Lesley Ball for...

‘Mark was faced with taking over conducting a funeral at short notice for a family at Clifton which was a burial with family to backfill. The family were meeting at the office and the service was at Wilford Hill. When they arrived less than an hour before the service, they handed Mark their own Orders of Service which included 2 hymns that they had not previously mentioned. Within minutes, he had rung Wesley Music to check the hymns were on the system (fortunately they were!) and tried to ring the minister and Wilford Hill

chapel staff to get them included for the funeral. Neither of them could be contacted so he rang Nigel Dolman who was pre-seating and who agreed to see if he could get them included. All this while fielding questions and requests from numerous family members and organizing all the floral tributes. Plus when he got to the graveside there wasn’t enough earth to fill the grave so he had to organise some more to be brought so the family could finish the backfill and put the flowers in place. Phew!’.

Also nominated this month are...

Beth Hand nominated by Jackie Lynn Rose

‘Cleaning and tidying Arthur William Lynn’s memorial’.



Jim Johnson & Dean Spencer also nominated by Jackie Lynn Rose

‘Both were on hand for an 11th hour refitting of a coffin to religious specification on a Saturday morning’.

Steve Upton nominated by Jane Keetley

‘Steve is always going out of his way to help whenever he can. I think he’s a credit to the company, always a second pair of eyes when you are out with him on a funeral, and he’s very reliable’.

Sharon Baguley nominated by Pete Jeffery

‘For helping with the traveller funeral’s and organising the rosary balloons and banners etc.’

Pete Jeffrey nominated by Fiona Hall

‘Pete has finally (fingers crossed!) sorting out my water flooding issues at Spondon. After many attempts of opening up several drain covers in and outside the building (without fully breaking his back!) and between us working out which way the drainage was going and Pete having to put his hand and arm down a really yukky smelly drain to unblock it’.

Lady of Sorrow

Jackie agreed to take part in a documentary for Nottingham Trent University student Thomas Serre’s dissertation.

It can be viewed here - <http://cbjdocumentary.co.uk/2017/10/09/lady-of-sorrows-thomas-serre/>

