



Ellie and Sarah collecting Dip.FAA's earlier this year

In this issue

Diploma success

We are delighted that both Ellie Carr and Sarah Derbyshire have sat and passed their Diploma in Funeral Directing (Dip. F.D.) from the National Association of Funeral Directors.

Both ladies studied for and passed their Diploma in Funeral Arranging and Administration (Dip. FAA) in March 2016 and immediately started work towards the Dip. FD which they sat in September 2017.

Throughout both courses they have been tutored by Kate Edwards (Lymn) who has given them a thorough insight.

Matthew Lymn Rose comments 'Both Ellie and Sarah have worked extremely hard for the qualification, and on behalf of Nigel, Jackie and myself, I would like to congratulate them all on the effort they put in'.

Ellie adds 'I'm extremely happy and relieved to have passed and feel that all of the hard work has paid off. Both Sarah and I are looking forward to having some free time on the weekends instead of revising!'

As a company this means that we now have 30 qualified Funeral Directors and eight students who are working towards the Dip. FAA course, which must be passed before they can take the Dip. F.D..

The first Dip. F.D. course took place in 1955, and our chairman George Rose and his brother-in-law Douglas Lymn were two of the first to pass and become Dip. F.D.'s. Sheila Rose (nee Lymn) gained the Diploma in 1975 becoming one of the first female holders.



Update on our new building in Carlton.

With completion looming, Pete Clarkson gives an update on Harrod House.

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A Derby funeral with some unusual requests

Including a pink dove and Rosary bead balloons.

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Staff Changes

from **Matthew Lynn Rose**

September 2017 has seen a number of staff movements.

Andy Walker-Smith has moved from his role as a casual driver to assist Brian in the coffin workshop.

Nat has joined us at Beeston, and already feels like a regular part of the team, as does Megan at Nottingham. Gary Wagstaff became the full time Hearse Driver at Mansfield Woodhouse, Ben Harwood the trainee driver at Nottingham, Beth Hand the 2017 trainee Funeral Director and Beth Stone joined the florists. Many of you have no doubt spoken to them already, and I am sure will have made them feel most welcome.

Two weeks ago Nicola Anderson joined us in Nottingham, for her refresher training. Having worked in the profession before having her family, Nicola was re-familiarised by Julia, and has already moved to Wollaton where she will be based, working alongside Jane.

Nita Ashbury at Mansfield Woodhouse has decided that after 14 years of working with the team at Mansfield it is time to retire from full time work. Nita will continue in her role until the end of 2017. Nita has offered to help with Listing and Office Cover making it perhaps only semi-retirement, so no doubt we will continue to see her well

into 2018. All the family and I thank Nita for her hard work over those 14 years, and wish her a very long and happy retirement.

With Nita leaving the Mansfield group, and following Lucy's departure in the summer, Stacey Bentley has been offered and accepted a role in the area. Stacey will give the majority of the holiday cover, still arrange and conduct funerals across the offices, and also continue with some embalming at The Old Farm. This will give the option of a regular female conductor in the area too. For the next three months Stacey will be giving assistance at Nottingham, Aspley and Bulwell with conducting and cover.

Kim Nichols returned to work this month after baby number two, and her typically bold and warm welcome email went to us all! Welcome back!

As you will probably all be aware, Emily Milner is expecting twins! Having had some time off last week we are very pleased that Emily and her twins are doing well, and she is now back at work. Emily has decided to take a full break to look after her three children, and will work her last day on Friday 24th November. Rather than a move to Clifton (that was planned for September) Emily will remain at Radcliffe until then. We



wish her and her family the very best.

Joanna Rawsterne at Aspley has expressed an interest in the Clifton office, as she lives in East Leake.

We have made Joanna an offer to move to Clifton, which will allow Lesley to move to Radcliffe and work alongside Brian. This will hopefully all happen at the end of November, to coincide with Emily leaving.

Laura Fletcher has been offered a job with the company, at Aspley subject to the point above, and will be coming to Nottingham for some initial training, again with Julia. Laura is due to start on 6th November, to enable her to be ready to move to Aspley at the end of the month, assisted by Stacey to begin with.

Wool Required

Lesley and her knitting team from St Cyprian's have moved onto their next project and are currently looking for orange wool, so that they can knit hats for Sherwood Forest Hospitals' littlest patients. They have been asked to knit in red, orange and green

to make it easy for midwives to see how long each baby needs to wear a hat for –(just like a traffic light system).

Any donations should be sent to Lesley at the Clifton Office.

Keep the date...

Sneinton Market
Christmas Lights Switch On

Wednesday 29th November 2017
Sneinton Market
5.30pm till 7.30pm

Hello

from **Nicola Anderson**

Nicola (known as Nikki) has joined Jane at Wollaton, where she will be working as a Funeral Arranger.

Nikki lives in Langley Mill with her husband and three children. She spent a week at Robin Hood House and is

now learning the 'Lymn's way' at Wollaton. Before having her children, Nicky was a Funeral Arranger and trainee Funeral Director for Midlands Co-Operative Funeral Service in Chesterfield



Fire and Ice Walk

We have three staff members 'signed up' to do a fire walk.

Angela Knight is attempting the Treetops Hospice Care sponsored walk on Wednesday 1st November 2017. Matthew Lymn Rose and Ben Percival will attempt the MySight Nottinghamshire fire walk at Nottingham Castle on the 4th November.

To sponsor Angela, please visit:-

<http://www.justgiving.com/Angela-Knight10>

and for Matthew and Ben:-

<https://www.justgiving.com/fundraising/matthewben1865>

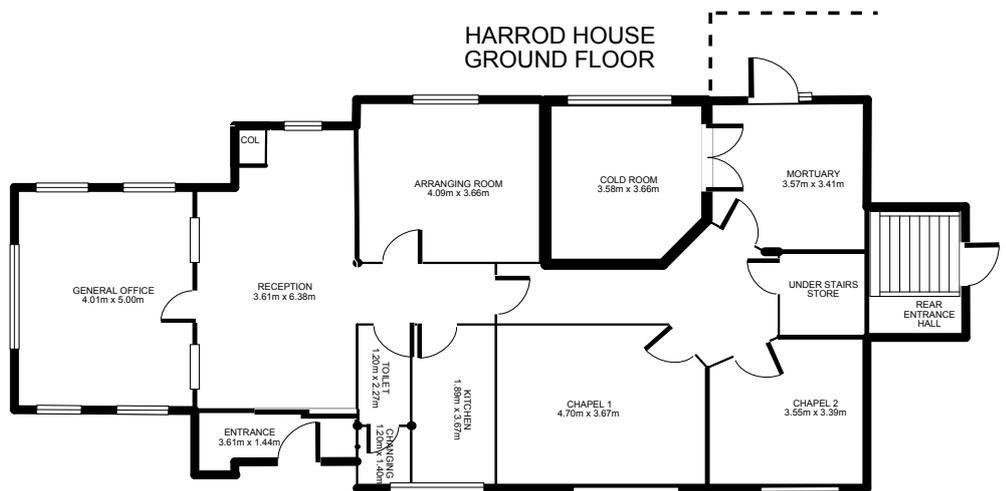
Carlton Office Update

from **Pete Clarson**

In September, the contractors commenced work at the new Carlton Branch just a few doors down from the existing branch. The new premises will provide a larger, more modern and better placed funeral home to serve local families. As well as a fantastic funeral home on the ground floor, the building will also incorporate a two bed flat and a one bed flat on the first floor.

During October we have seen a lot of activity – groundworks, guttering and decoration externally and partitioning, electrical installation and plumbing works internally.

The works are on schedule and we hope that Mark and Mark will be moving down the road from 2nd January.



The annual service for the bereaved will take place at Wilford Hill on Saturday 2nd December from 10.30am.

As in previous years, we are sponsoring the event and Jackie is looking for volunteers to help on the day. If you are available (and willing) please let her know.



In brief

Best Practice of the Month

chosen by **Nigel, Jackie and Matthew Lymn Rose**



Chloe able to help with ‘Pink Dove’ request.

No reasonable request denied! Doves now available in 24 colours.



was an absolute gentleman!”

Also nominated this month are...

Sarah Derbyshire (and Craig from Graphic Services) have been nominated by Colum O’Shea

‘After the office had closed on Thursday evening a family sent an email asking for a further 100 orders of service to be printed for the Funeral which was taking place at 10.40am the following morning. Sarah spoke to Craig at Graphic Services at 09.00am, who outsourced the printing of these to a more local printer and the sheets were delivered direct to the Crematorium in time for the Funeral to take place. The family were so grateful that this was done at such short notice.’

Dean Spencer has been nominated by Ben Percival

‘Dean went, off his own back, in his own time and in his own car to Hucknall Cemetery to collect a granite book for restoration. This meant the job was complete for an anniversary.’



Rosary Bead balloons

This stunning balloon arrangement was released by the grandchildren of the deceased gentleman. Please see our Facebook page for the full video.

Congratulations to Andy Askew who has won this months Best Practice award.

Andy was nominated by Matthew Lymn Rose for...

‘When we needed a Funeral Director to go to Ireland at short notice to bring a deceased person back from Dublin, Andy volunteered and worked two very long days with only a couple of hours rest in Dublin in between. While there it was dropped on Andy that they wanted a Mass before going back to the boat, and he even managed to sort that! The family were so pleased to have their brother back to England, and told me ‘Andy Pand



A first for Lesley at Clifton

Lesley was amazed by this cardboard coffin which was wall papered by the deceased persons family.

Bishop’s Badge for Derek Twigg

Derek Twigg received a well deserved Bishop’s Badge at Derby Cathedral for his role of churchwarden, sacristan, social committee secretary, chorister, server, electoral roll officer, feeder of cats, man who goes up ladders, and Vicar’s drinking companion at Christ Church Belper.

