

A.W. LYMN

The Family Funeral Service

Staff Newsletter - November 2016

Hucknall Garden Make Over



Penny and Catherine have designed a new garden at Hucknall, which has been installed by Penny and Chris with the help of Tom Johnson.

A bench (similar to the one below) has been ordered from the Stone Mason that should help to create a quiet reflection area.



“Our family serving your family since 1907”

Welcome to Pete and Luke who are both working at Robin Hood House



Pete Clarson

"I joined the senior management team on 23rd September. I previously worked at BDO accountants where I worked with Shaun and the Lymn's management team for the past 9 years.

Outside of work I love anything outdoors (mountaineering, sailing, canoeing) and I run the scout group at Nottingham High School. I live in Arnold and my girlfriend Sophie is currently based in Leeds!

At Lymn's, my main areas of focus, initially, will be fleet and property."



Luke Rogers

"I have started at Lymn's as the Fleet Mechanic, having previously worked for 10 years at Mercedes and Porsche for 1 year. I live in Gedling with my fiancée Lucy and our dog Basil. Outside of work my main hobby is cars! I am looking forward to meeting you all soon."



These new Stone Mason display stands are starting to appear in branches.

For more information, please contact Ben in the Stone Masons.



Congratulations to Lucy and Kim who have both gained the Diploma in Funeral Arranging and Administration (DipFAA), and Joyce who has gained the Diploma in Funeral Directing (DipFD).



nottinghamshire hospice
adding life to days

We have been set a challenge by the Nottinghamshire Hospice to raise £300 over the Christmas period. Ideas on how to raise this include a cake sale and a donation (if a client asks) for the tags on our memorial Christmas trees.

If you have any ideas on how to help with this then please let Emma know.



Matthew and Alanna at the "Thanks Giving and Celebration Service for the Tower Development" in St Giles Church, Cropwell Bishop on Sunday 23rd October.

They are pictured with Reverend Bronwen Gamble, The Right Reverend Tony Porter, Bishop of Sherwood and John Stanley Bennington Hayes.



Catherine and Ellie with The Reverend Margaret Caunt at her Collation in St Mary's in Arnold.

Congratulations to Lorraine on the birth of her second Granddaughter - Isabelle Rosie.



Congratulations to Ben who has won Nottingham Forest tickets with the caption, chosen by Kevin.

'I am sure Arsenal's championship hopes are down here somewhere...'

Checkprofessional.com
Where reputation matters

We have been accepted as a member of Checkprofessional .com - more details will be sent out shortly.



POPPY APPEAL 2016

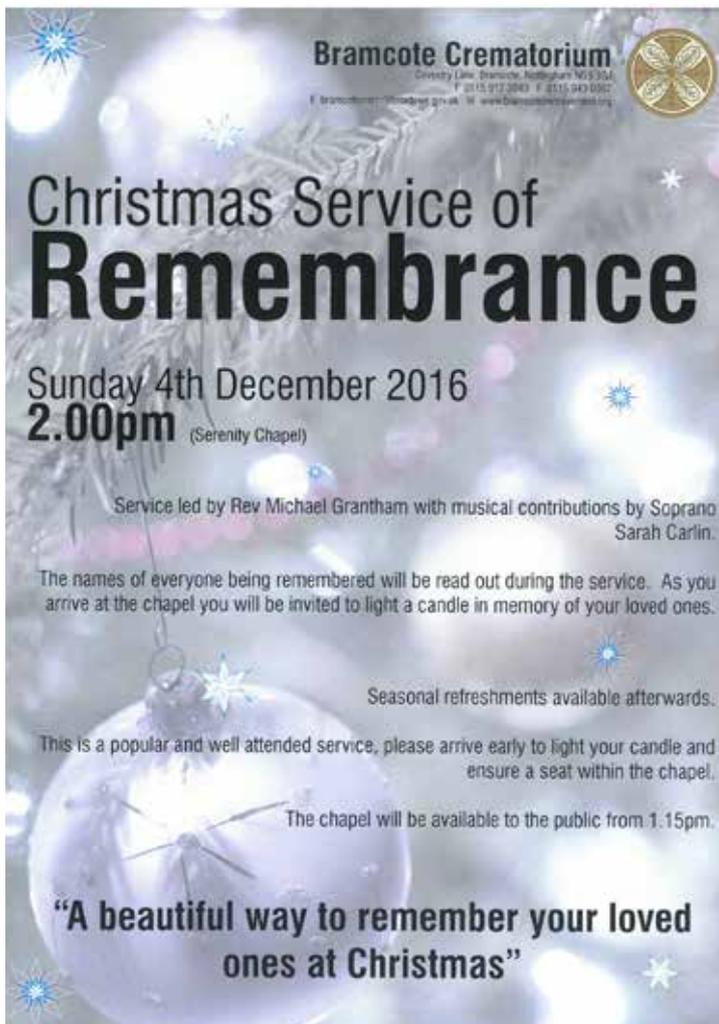
As a company we have made a decision in line with the Royal British Legion guidelines that from Saturday 29th October to Sunday 13th November (inclusive) we would like all of our staff (whilst on public duty) to wear a Poppy lapel pin.

They should be worn on the left lapel for both men and women, using a buttonhole if you have one.

These are provided by the company and are available from the Operations Desk. Immediately following 11th November they should be removed and returned to the Operations Desk.



If you have any news that you would like to be included in next months Staff Newsletter then please send it through to emma.percival@lymn.co.uk or call 0115 9414101 ext 132



The 'Best Practice of the Month Award' nominations for October are:

Nigel, Matthew and Shaun all (separately) nominated **Jane Keetley** - *'A problem involving missing money arose at Wollaton but thankfully it was in fact due to a receipt having been written out for £3,700.00 when it should have been for just £370.00. On Jane Keetley's return to the office, she recognised that this must be the error, knowing that the funeral account concerned was to be cleared by another means. A huge well done to Jane and a big relief all round that the issue was merely due to a simple mistake.'*

Ben has nominated **Dean** following a telephone call to **Amy** - *'Just had a lady call to thank Spud for his help this morning. Her car battery had died at Wilford Hill, he offered to help and managed to get it started. She said he was a life saver and wanted to thank him.'*

Sarah and Colum have nominated **Teresa** - *'I would like to nominate Teresa Spencer for the best practice award. She has gone above and beyond in helping the West Bridgford office in completing our archiving by the deadline. If it wasn't for her we would not have met the deadline.'*

Other dates for your diary...

Monday 14th November - Please return your Poppy Appeal pin badges to the Operations Desk

Wednesday 23rd November - Sneinton Market Christmas Light switch on

Saturday 26th November - Spondon Light switch on

Sunday 27th November - Light Up a Life at Nottingham Castle

Saturday 3rd December - 10.30am Annual Bereavement Service at Wilford Hill (*Sponsored by us. We do require volunteers, please see JLR if you can help*) and Ruddington Christmas Fayre

Sunday 4th December - Treetops Light Up a Life at Treetops

And the winner is...

****Jane****



**Nigel, Jackie & Matthew
Lymn Rose**

Web: www.lymn.co.uk
[facebook.com/awlymn](https://www.facebook.com/awlymn)



twitter.com/awlymn



Tel: 0115 941 4101