



*The Family Funeral Service®*

## Staff Newsletter

March 2023

### *Application Submitted for the First Barrow Site in East Midlands in Thousands of Years*

We have submitted a planning application to build the East Midlands' first barrow site in partnership with the world's only barrow design and construction business Sacred Stones Limited.

Plans for the barrows, which draw inspiration from our ancient ancestors' monuments, were submitted to Gedling Borough Council on 30th January.

Planning permission for the site to be a cemetery was granted last year, and this new application for the addition of one closed and two open barrows on a small part of the cemetery site is now awaiting processing.

Following planning approval, as the beautiful, natural-looking barrow takes shape people in Nottinghamshire will have the opportunity to adopt a timeless way of commemorating those who are no longer with us. The handcrafted stone barrows will have niches in which the cremation urns are placed providing a peaceful, nurturing final resting place.

Located off George's Lane outside the village of Calverton, the barrow will be a unique complex of two open chambers and one large round barrow. The ritual of using burial mounds (barrows) dates back millennia and Sacred Stones are responsible for reviving the craft of building these stunning monuments.



Toby Angel, Managing Director of Sacred Stones, said: "We've been working on the barrow scheme with A.W. Lymn for some time now and we are honoured to be working with a family business that, like barrows, has and will continue to stand the test of time."

Pete Clarson added: "We are very excited to be working alongside Sacred Stones on this project. The cemetery is a significant step for us in our company's history. We're continuously looking for ways to expand our service offering to those in the region and the addition of the barrows to our new cemetery has the potential to offer exactly that."

*'Our family serving your family since 1907'*



## *Selected Independent Funeral Homes (SIFH) NextGen 2023 Seminar*

*Pete Clarson represented the company at the SIFH NextGen 2023 Seminar in the Cayman Islands. Pete was able to join a number of educational sessions, all of which will help us to continue to deliver and build on the service we provide.*

*Pete was also pleased to collect a plaque to celebrate 50 years since the company were invited to join SIFH.*

*Pete is pictured here with SIFH President W. Byron Calhoun*



## *Stonemason's Day Out*



*Mary and Sarah visited our main memorial supplier, Odlings at the end of January to see their set-up, factory, sand blasting, art department, etc.*

*Sarah comments 'it was a very interesting and worthwhile visit!'*

*The ladies are pictured with Chris Kemp, Lisa Lee and Christine Wigglesworth.*



*‘Not all hearses travel at 10mph!’*



*Dominic and Ben were pleased to be invited to look around The Vale of Belvoir Natural Burial Ground in Bottesford.*

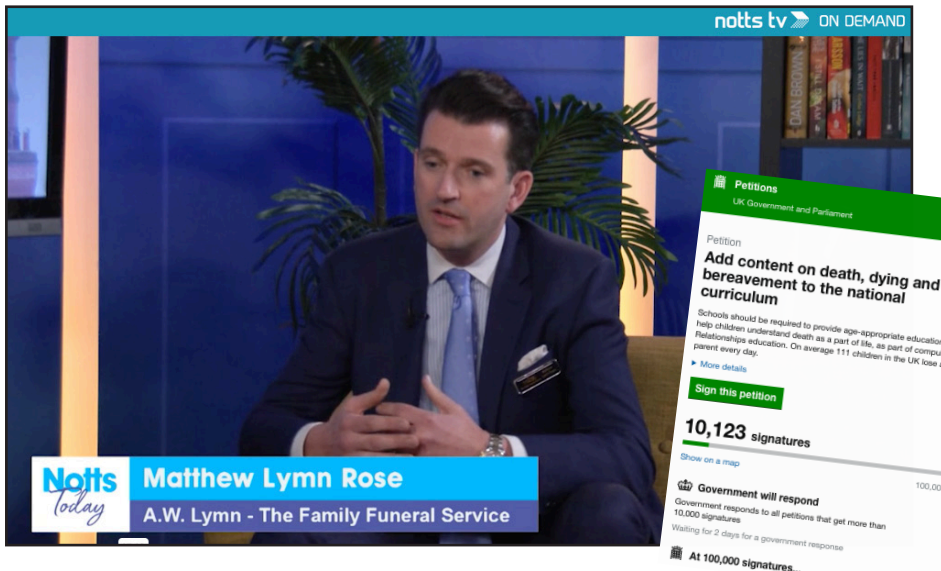
*On the site of an old farm the ground offers panoramic views of the Vale and Belvoir Castle. Dominic already has a burial booked in at the end of February.*

*For more information please visit  
<https://www.belvoirnaturalburial.co.uk>*





## Campaign to add bereavement to the National Curriculum

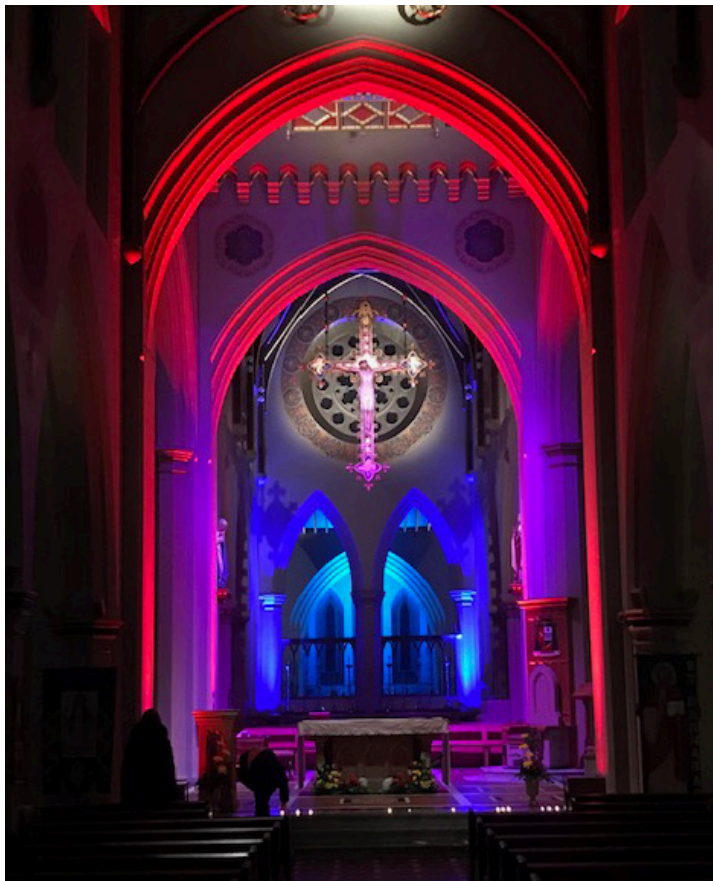


Matthew was pleased to be invited to speak to Notts TV yesterday about the National Association of Funeral Directors campaign, led by President John Adams, to add bereavement to the National Curriculum.

Watch the interview with this link from 6:00 to 11:14:  
<https://rb.gy/ek1ohx>

Sign the petition:  
<https://bit.ly/3H101dM>

Jackie was pleased to attend Nottingham Light Night at St. Barnabas Cathedral



Tiv found this Funeral Confirmation from 1985 in the home of a family member.



CONFIRMATION 1985	
A. W. LYMN LTD. Managing Director : H. P. LYMN FUNERAL DIRECTORS 46, Bath Street and Robin Hood Street Nottingham TEL. 55875.	
FUNERAL ARRANGEMENTS OF THE LATE <u>MR J. T. HOLMES</u>	
Cortege from <u>11 GLEN TERR, ROTHER ST</u>	
Day and Time <u>MONDAY 3.10 PM</u>	
Service and Time <u>-</u>	
Cemetery and Time <u>W. HILL 3.30 PM</u> or Crematorium	
<u>1</u> Cars, Accommodation for <u>6</u> persons	
Visitors to the Private Chapel from <u>1 PM - 8 PM SAT 9 AM - 8 PM SUN.</u> <u>MR HOLMES HOME MONDAY 8.30 AM</u>	

Colum was pleased to take part in the Ollerton edition of Sherwood Voices, a series of audio walks that tell a new story of the culture, identity and history of the Sherwood Forest area.

Colum is 'Stop 8' in 'Ollerton - Sophie's Story'. The walk is approximately three miles and should take around 2.5 hours to complete. It starts and ends near the Hop Pole in old Ollerton.

The recordings are available on iTunes and Amazon. For more information please visit the website:

<https://sherwoodvoices.co.uk>





# From the archives

For those of you who remember George Rose, you may recall what a prolific sketcher he was.

A copy of this card, that he had sent to Reg (pictured right), was sent to Nigel in 2018.

Reg worked in the coffin workshop during the Harold, George and Nigel's eras and the Lymn Rose family remember him fondly.

Five years of Olivia....

## Hello

from **Olivia Cotterill Wilson**



'Hi, My name's Olivia. I am 17 years old and am currently working one day a week at Mansfield Woodhouse office and Mansfield Crematorium. I am hoping to start as an apprenticeship in September at RHH. I live in Sutton in Ashfield with my Mum, Dad and younger Brother and I am studying Health and Social Care at West Notts College. Before this I went to Quarrydale Academy in Sutton in Ashfield. I have recently passed my driving test !! and I enjoy socialising with my friends in my spare time.'

Dear Nigel

Just been looking through my Dad's (Reg Goodman) old things and came across this sketch which has been signed by and, I presume, drawn by George. It must have been drawn at a time when Dad was having an Hernia operation and I think it is absolutely fab and thought you may like a copy of it.

I still can't bear to part with any of Dad's things and it has taken nearly 15 years for me to open his demob case and find this. I hope you don't mind me sending it but it made me smile.



It is 15 years since trainee Alex Thornhill (currently a Funeral Director with Purvis, who provided the Queen's hearse from Balmoral) and Louise Bramman received their Diplomas from the then NAFD President Kingsley Bryant.



Harold Lymn's fleet at Carlton



# Vehicles



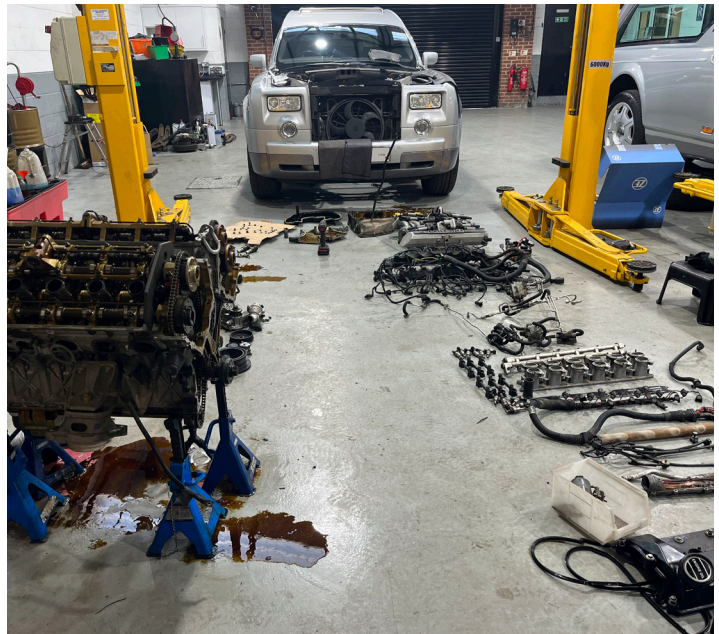
*Trudy the Morris Minor at Aspley!*



*Jess tests out the Harley.*



*Luke goes 'Flintstone' in 1 UKN*



*CUV at The Old Farm*



# The A.W. LYMN Centenary Foundation



**Nottinghamshire  
Wildlife Trust**

Ben J Percival  
Secretary  
The A W Lymn Centenary Foundation  
Robin Hood House  
Robin Hood Street  
Nottingham  
NG3 1GF

26<sup>th</sup> January 2023

Dear Ben

Ref: Youth Engagement Grant Donation

On behalf of Nottinghamshire Wildlife Trust I am writing to thank the trustees of The A W Lymn Centenary Foundation for their generous donation that we have received towards our Youth Engagement programme.

Your donation of £500 helps us take an important step toward ensuring our young people can get closer to nature in these difficult times. You've done a wonderful thing to help wildlife and our youngsters; your support makes such a huge difference.

Once again, thank you all very much.

Protecting **Wildlife** for the Future

The Old Ragged School, Brook Street,  
Nottingham, NG1 1EA

T: 0115 958 8242

E: [info@notswt.co.uk](mailto:info@notswt.co.uk)

[www.nottinghamshirewildlife.org](http://www.nottinghamshirewildlife.org)

Registered Charity Number: 224168R



**Rev'd Peter Chantry,**  
Vicar of *All Saints' Stanton Hill, St. Andrew's Skegby*  
and *St Katherine's Teversal*  
c/o: The Vicarage, Mansfield Road, Skegby,  
**SUTTON-IN-ASHFIELD, Notts. NG17 3ED**  
Tel 01623 558800 E-mail: [office@skegbyparish.org.uk](mailto:office@skegbyparish.org.uk)



St Katherine's Church  
Teversal

A W Lymn  
Station House  
82 Station Road  
Sutton in Ashfield  
Notts  
NG17 5HB

6.1.23

Dear Sir,

## ST.ANDREW'S CHURCH RENEWAL PROJECT

Thank you so much for your cheque of £500.00. Please be assured this will help towards our heating Project and we are extremely grateful for your contribution.

## Rykneld Bowling Club

*As part of his work in the community, Dan has been speaking to Rykneld Bowling Club, who mentioned they had a couple of familiar names on six their boards!*

*David and Sheelagh Meek set up and worked out of our Becket Street funeral home for many years, and our Littleover funeral home is names Meek House in their honour.*

*David was President of the bowling club in 1986 and both he and Sheelagh were accomplished bowlers!*

PRESIDENT	PEACOCK CUP WINNERS
1951 J.H. ARKWRIGHT	1959 G. MARTIN
1952 J. GAMERON	1960 G.E. MOSLEY
1953 G. MARTIN	1961 E. HEALD
1962 R.L. WINFIELD	1962 E. HEALD
1965 D.W.J. BARBOUR	1963 J. H. SCOPER
1964 W.E. MASON	1964 P. ELEY
1965 J.H. SCORER	1965 J.H. SCORER
1966 P. ELEY	1966 G. MARTIN
1967 A. MANNING	1967 A. MANNING
1968 L. INSKIP	1968 A. MANNING
1969 A. MANNING	1969 A. MANNING
1970 E. MCCABE	1970 L. INSKIP
1971 N. SHARP	1971 K. TUNALEY
1972 P.J. BONE	1972 P. NEWBY
1973 F. HARRISON	1973 K. TUNALEY
1974 G.F. LONG	1974 R. HANSON
1975 R.W. BARKER	1975 P. BONE
1976 C. LADDS	1976 R. HANSON
1977 A. MANNING	1977 R. HANSON
1978 J.H. SCORER	1978 J.H. SCORER
1979 E. HARRISON	1979 F. HARRISON
1980 G.F. LONG	1980 B. FISHWICK
1981 G.E. LONG	1981 F. HARRIS
1982 R.A. CROFTS	1982 J. LAWSON
1983 J.D. MACFARLANE	1983 G. LAWRENCE
1984 J. LAWSON	1984 S. HOLBROOK
1985 B.G. WALKER	1985 B. WAITON
1986 D. MEEK	1986 J. LEAKE
1987 S. HOLBROOK	1987 P.J. CROFTS
1988 J. LEAKE	1988 I. HAMER
1989 C.B. SMITH	1989 W. FLETCHER
1990 F. MURFIN	1990 C. LITCHFIELD
1991 G. PLANT	1991 J. LEACH
1992 P. PRETTWELL	1992 J. COPE
1993 J. HEATHCOTE	1993 D. MEEK
1994 P. PRETTWELL	1994 G. PLANT



## STAFF PARTY 2023

INVITATION IN THIS  
MONTHS WAGE ENVELOPE

RSVP BY 10TH MARCH





***Congratulations to James and Alannah Myers on the birth of their daughter Rosie.***

***Rosie was born on Sunday 5th February (her due date) and weighed 8 pounds and 2 ounces.***



## ***Welcome to***

***Amy Smalley***  
Funeral Planning Administrator

***'Hi, my name is Amy.***

***I am 31 years old. I have travelled to 60 countries and spent some time living in Spain and Australia.***

***I am now settled in Hucknall and excited to be part of the new team for my new adventure with Lymns.'***



## ***Bereavement Services Charity Football Day***

***We have been invited to take part in a charity football tournament organised by Bramcote Crematorium.***

***The tournament will take part on Saturday 11th March from 12pm – 3pm at Chilwell Arena.***

***If you would like to put your boots (trainers) on and join one of our two teams please let BJP know.***

***Spectators are also more than welcome.***



***Sheila with her tenth great grandchild, Thomas Nevin, who was born in November 2022.***

## ***Caption Competition***



**Congratulations to Ben Percival on his winning caption to accompany this photograph of Pete J cutting open a safe at Ilkeston.**

***'Pete auditions for the follow on to The Hatton Garden Heist'***





The Family Funeral Service®

# Client comments collected during February 2023

After each funeral we send a questionnaire out with our invoice. There is a section 'Were there any aspects of the funeral directors' service that you particularly liked?', The comments from the most recent are here, in regular font. The initials at the end of each comment relate to the funeral arranger and the funeral director, for example EH/RK was arranged by Emma and conducted by Russ.

Any comments in italics are from letters received.

Online reviews are also available at  
[www.funeralguide.co.uk/funeral-directors](http://www.funeralguide.co.uk/funeral-directors)  
and  
[www.facebook.com/pg/awlymn/reviews/](https://www.facebook.com/pg/awlymn/reviews/)

## Drivers

Excellent – 92

Good – 9

Satisfactory – 0

## City Flowers

Excellent – 62

Good – 13

Satisfactory – 0

## **Arnold**

Very respectful, kind, empathetic, well presented – smart & professional. ESH/RK

When the celebrant fainted Russell was there to help and offered to read out the 'opening words but my son said he'd carry on. ESH/RK

The service. RK/RK

Emma was very personable and showed great empathy & patience throughout the whole process, went over & beyond for us. ESH/RK

The overall feeling of being looked after. RK/PCR

Very Kind and compassionate. ESH/RK

*Good afternoon Emma, My family and I would very much like to sincerely, thank you for your excellent service. The funeral directors were so respectful and R would have been so pleased to know that he was in good hands The director/driver on the return journey very kindly offered relatives waiting at the bus stop a lift, this was such a kind gesture and much more comfy than a bus seat. Please thank him for us. Vicar Sylvia did a fantastic service weaving all the family and friends memories of him together. A very memorable time for us all. Many, many thanks again.*

*To Emma and all the team at A.W. Lymn. Thank you for your help and assistance with a funeral arrangements. The whole experience was handle with such care and compassion. We all really appreciate it and it made saying goodbye little bit easier.*

## **Aspley**

Direct contact with the same unreal director on all visits. JJW/EPM

Regular personal contact by phone leading up to & post funeral Service. JJW/RK

## **Beeston**

The care in telling the procedure inside the chapel so that it did not seem overwhelming. GB/KH

How personal Donna made the experience. DMC/DMC

All parties were professional without being mawkish. We wanted a service of celebration not mourning, and got it!. GB/DMC

The two girls couldn't have done more to help. They were only young but exactly right for the job. GB/LJB Sensitive & empathetic. GB/LJB

## **Bingham**

We found Jane to be kind, compassionate & helpful. JK/JK

Carrying the coffin into the church – much more dignified. I have seen at some funerals, it being wheeled in. DTL/DTL

The professionalism and double checking of details by Dominic Lister made sure everything went very smoothly. He as extremely helpful. DTL/DTL

## **Bulwell**

Perfect! Great, friendly helpful staff. Very supportive too. Sensitive staff, helpful, kept up to date with everything. KLL/TK

## **Carlton**

Kept in contact daily with updates. NMR/NMR

Jess was lovely & asked how I was in every communication. Mark, he was/is the loveliest person ever, he was amazing throughout funeral especially on the day of Dads. JAR/NMR

The Keepsake box was a nice gesture. JAR/RK

Selection of Celebrants, dedication to the deceased as well as the family. JAR/NMR

Jessica Raynor has been excellent throughout. On the day the funeral director confirmed the number of people who had attended the service. This was unasked for but a great comfort to know. JAR/RK

Mark come & collected my husbands clothes & that was very kind of him. JAR/NMR

The Courtesy and attention he provided. NMR/NMR



Attention to detail and kindness. JAR/NMR  
Personability & relationship. Also pre-visit before she passed away – excellent service. JAR/NMR  
Mark & Jess went above and beyond on everything we wanted and needed. NMR/RK

*To Mark, Jessica, and supporting team, please accept my heartfelt thanks for the care taken at my wife's funeral.*

*Hi Jessica, I wanted to thank you for arranging mums funeral. From our first meeting you greeted us with warmth and compassion, which continued throughout, no request (and I had a few) was too much trouble. You not only made a difficult process easier, your thoughtfulness and support was faultless. Even when I came to see Mum on Monday. So thank you. It ran with streamlined precision and it was exactly what I had imagined and more, and that was due to our communication and professionalism with yourself, Richard and Nigel. Everything was perfect and as far as funerals go it was perfect, we were blessed with sunshine and you and the team made sure it was perfect from start to finish. A heartfelt thank you once again,*

#### **Clifton**

Very friendly and was able to refer back to what we had previously had for other family members. JMW/JMW  
Joanna was so helpful and listened to our needs above and beyond JMW/AMB  
Very respectful and helpful. JMW/JMW  
Personal & Friendly. JMW/JMW  
All the service was very good. Diane Hyett 10 out of 10. JMW/JMW

*To Joanna, thanks for everything, it means a lot to us! We can't thank you enough for all your kindness and support to us all.*

#### **Cotmanhay**

Order of how the process would carry out was explained clearly. MNI/DIRECTCREMATION

*To all the staff a heartfelt thank you for everything*

#### **Derby**

The care and attention given to the mourners was excellent. NDR/NDR  
The professional service provided was excellent and Kaitlan had great empathy. KIT/NDR

#### **Hucknall**

Clear and very helpful advice and guidance at a difficult time. DD/JK  
A lot of trouble was taken to provide us with the coffin we wanted. Thank you DD/JRC

*Dear Deanna, we are so grateful for the kindness and help we receive from you. What is the range in my brothers funeral. I've also written to Colum to thank him to you made a horribly difficult time into a warm and happy memory.*

#### **Ilkeston**

*To Michelle and staff at Lymns is Ilkeston, thank you so much for looking after us through the difficult time of losing mum. Thank you for taking care of mum too, we are so grateful to you.*

*Just wanted to say thank you to all for making my mother's funeral arrangements runs so smoothly.*

*Just to say, thank you for taking care of mum's funeral. Everything was perfect.*

*To Michelle, Mick and all the staff. From the bottom of our hearts, we want to thank you all so much for all your help, guidance and support dealing with our mum's funeral. From collecting mum from her lovely home and leaving a beautiful card, nothing is too much trouble. Michelle, where do we start? You have been amazing*

*and a credit to A.W. Lymn from my first visit and my many more visits you always welcomed us and took pride in every little thing for us, from the Order of Service to photographs for the service. Keep up the good work.*

#### **Long Eaton**

Meeting with the celebrant & his eulogy contacts with Laura Maguire. LKM/LJB  
I have a difficult family relationship – the FD was very sympathetic and diplomatic. LKM/LJB  
The care & consideration given, the contact before the funeral to double check final details. LJB/LJB

#### **Mansfield**

How kind and caring all members of staff where. DCC/DCC  
Phone follow up for information not pushy but just enough to prompt. DCC/DCC  
As a family we felt the service provide was excellent and could not see any area for improvement. Faultless. David and Katie showed compassion, sensitively and caring on all our dealings and this was most helpful in this sad and difficult time. DCC/DCC  
David Clarke was wonderful. He showed great empathy & handled my grief very well. DCC/DIRECTCREMATION

#### **Mansfield Woodhouse**

Professional service, very respectful to my mum and also the family. SB/JWB  
It felt very personal. Jonathan & Stacy were excellent JWB/JWB  
The offer to transport the flowers back to my home. SB/AA  
The driver went above and beyond his job role to make out day as nice as possibly could be. SB/AA  
Chapel of Rest & appearance of the deceased. JWB/JWB  
Total professionalism throughout. JWB/JWB  
The one to one service. JWB/JWB  
The whole experience from first



contact they made us feel like it was the only funeral they were dealing with every member of the team gave us 100% attention help and advice throughout and they were always there for us. Nothing was too much trouble, and we can't praise them enough. WEW/JWB

Took the time to discuss & answer all questions. JWB/DIRECTCREMATION

### **Nottingham**

The celebrant. PCW/PCW

Phillip was amazing & the vicar Liam was too. PCW/PCW

Personal service and attendance at funeral. KDB/NLR

Personal attention of Jackie. JLR/JLR

John Else reading very apt. pleased with all aspects of service. KDB/TLS

In that everything was arranged entirely to my satisfaction Thank you MR/JLR

I loved everything about it. PCW/PCW

Paul was very helpful. PCR/PCR

*Dear Kevin and colleagues, our family would like to thank you all for your amazing service and impeccable funeral arrangements. Very sad, but beautiful day for a wonderful dad, grandad and great grandad.*

*Thank you Kevin, yes very much a relief [after a delayed flight due to fog] and I'd just like to say thank for all your hard work and regular updates under what became such a challenging process*

### **Ollerton**

The care and attention that was given. SJD/AA

### **Osmaston Park**

Very understanding and very friendly, very professional. MC/MC

### **Radcliffe**

All staff were very pleasant and helpful Always there if I needed any advice. EH/JK

Jane and Emma at Radcliffe premises were very supportive and kind – always on hand and very patient. (Dealt more with Jane) JK/JK

Very willing to adapt to our requirements. JK/JK

### **Rainworth**

Friendliness & helpfulness of all staff. RSH/TK

Becky at Rainworth office was exceptional very dignified, nothing too much trouble. RSH/DIRECTCREMATION

Both senior directors at the service and later burial were superb. RSH/JWB

*To Becky and all your stuff, thank you so much for your help, and understanding. Everything was fine, beautiful flowers!*

*Dear Becky , we just want to thank you for all your help arranging the funeral. You made the process very smooth and easy for us all. We gave a good send off!*

### **Ruddington**

They were patient & helped make my husband's wishes a reality. GLC/EPM

### **Spondon**

Fiona Hall – Caring and compassionate whilst remaining completely professional & answered all questions. FH/FH

We liked Fiona and her manner, her professionalism, her putting us at ease. FH/FH

### **Sutton**

From start to finish Karen Horton was exceptional. KLH/NLR

*To Karen, there is not enough words to be able to thank you for all your support (personally and professionally) you have given us*

*through one of the most difficult times. In my/our lives of losing my dear mum. You are a credit to your profession and from the bottom of my heart. Send you the upmost respect and love you deserve. I will never forget what you did for us and our family and of course my mum.*

### **West Bridgford**

It was reassuring to have a call from the funeral director on the day before the funeral to go through details. SNN/AMB

The personal service given by Nigel. SNN/NLR

Santanna was very helpful, she understood the type of funeral we were looking for and advised us well. SNN/AMB

Personal Service and Attention to detail. SNN/MLR

Very kind, sympathetic and friendly advice from Santanna (and all the staff) Excellent minister. SNN/AMB

Very supportive staff, willing to explore all options for the funeral. AMB/AMB

Attention to detail, personal touch, regular contact to ensure that I was ok. Service provided was outstanding. SNN/EPM

### **Wollaton**

The time taken by the funeral director to listen to, work with & advise us where appropriate without any time constraint. KNC/KNC

### **Civil Celebrants**

*I already knew Richard from when he did the service for my dad in 2021. My mum had requested for Richard to do her service before she had passed away and he kindly agreed when Jahnet Wilks (Aspley) had asked him if he was available. He is the most understanding and kindest man. He kept me informed of everything he was doing, he spoke kindly and with such compassion. Richard is a very special man.*



### The Craftsmen in Stone

*Mary, Thank you so much for the email and photo, you have done a great job. It all seems so final now, sad, but very pleased with the memorial and we have somewhere to go to visit them. Thank you so much,*

*Dear Mrs Haynes, I would just like to say thank you to Lymns for carrying out the work on my parents, memorial headstone, and all the guidance on the wording. It has been much appreciated.*

*Good afternoon Mary, Many thanks for your letter confirming that the work to re-set my parents' memorial stone has been completed. I am delighted to hear this, and appreciate the photograph which suggests that the work has been done as requested.*

*Dear Mary, I would like to thank you and your colleagues for the kind and efficient way you have dealt with this for me. It has helped to make what is always such a stressful and difficult time just that bit easier.*

### Could Do Better

Issues with music, could have been managed better.

Link to donations wasn't working on the day.

## Questionnaire Data

Every questionnaire asks the client to mark the service they received out of 10. Below are the average scores by funeral home for January.

\* n/a - no questionnaires returned

Arnold	9.90	Hucknall	9.75	Radcliffe on Trent	9.50
Aspley	9.33	Ilkeston	n/a	Rainworth	10.00
Beeston	9.78	Littleover	n/a	Ruddington	10.00
Bingham	8.75	Long Eaton	10.00	Shirebrook	n/a
Bulwell	10.00	Mansfield	10.00	Spondon	9.50
Carlton	9.91	Mansfield Woodhouse	9.85	Stapleford	6.00
Clifton	10.00	Nottingham	9.40	Sutton in Ashfield	10.00
Cotmanhay	8.50	Ollerton	10.00	West Bridgford	9.22
Derby	10.00	Osmaston	10.00	Wollaton	9.00

**COMPANY AVERAGE 9.65**

## Letter from Mrs Raynor

*My name is Doreen Raynor (Mar). I will be 90 on 15/4/2023 and I would like to take this opportunity to thank A.W. Lymn The Family Funeral Service for the continuous love and support over the losses of family members over the years.*

*I first used Lymns in 1953, when I lost my first child named Eric, and at that time the funeral cost £5.*

*Since then I've lost a further five children Ray, Shelly, Ivan, Marie and John. I have also lost my brother Michael and two partners in Ken and Patsy. All of them have been laid to rest by Lymns, and on each sad occasion Lymns has gone to great lengths to lessen my grief.*

*So with hand on heart, God bless you all and once again, thank you.*



Mar with Nigel and Jackie in 2021



# The 'Best Practice of the Month Award' nominations are:

**Brian York** has nominated **Craig Shoebridge**.

'Craig has been very supportive in the workshop with the ongoing issues we have faced over the last couple of months. This time has been more of a struggle than the Covid outbreak due to supply issues. Craig was not here when we faced covid, so this is the first time he has had to work under these pressures and he has been excellent! He has not been able to help with the ordering side of things, but he has been there to give moral support and worked with me through my frustrations.'

**Mick Schofield** has nominated **Nicola Anderson**.

'Wayne, Chris and I would like to nominate Nicola for getting to grips with Cotmanhay office.'

**Sarah Derbyshire** has nominated **Chris Haynes**.

'Chris has done an amazing job at Ollerton repairing the ceiling in the chapel and the mortuary after a leak from the flat above. Sadly the leak had happened after he had painted the chapel previously and making it look beautiful. Nothing was too much trouble for Chris when I asked for a few extra things to be added to his work load whilst he was here.'

**Jess Raynor** has nominated **Olivia Cotterill** and **Isabel Walton**

'Mark and I would like to nominate Izzy and Olivia & the Coffin Workshop, they have all been so accommodating and helpful as we've had some quick turn over viewings and special requests. They have all gone above and beyond ensuring that our families have managed to come and view as quickly as possible and over the last couple of weeks, our families have been over the moon with how their loved ones have been presented. Nothing has been too much trouble!'

**The winners is....**

**\*\*Craig\*\***



## Wollaton Funeral

Craig, Richard, David, Jim, Paul, Chris, David, Nev, Esther, Garry and Felix the horse gather before a Sikh funeral at our Wollaton funeral.

The horses had The Khanda on their orange drapes and blue plumes.



## New Donations Boxes



*New donations boxes are being issued over the next few weeks.*

*These are a brand new design, and we hope that they are easy and safe to use.*

*If anyone has any questions or comments on them, then please let Emma P. know.*