Certification

At A.W. Lymn The Family Funeral Service we have experienced local staff on call at all times to answer the telephone personally. They can arrange the transfer of the deceased from the place of death, make contact with a qualified funeral director to give immediate and detailed advice or simply help and guide you through that difficult and no doubt unfamiliar period immediately following a death.

Procedure following an expected death: Death at a place other than Death in an NHS Trust Hospital an NHS Trust Hospital Hospital informs next of kin Verify death usually by doctor or nurse but with prior agreement by family member Contact funeral director to begin discussing funeral arrangements Contact funeral director to arrange transfer to funeral home Doctor may legally issue Medical Certificate of Cause of Death (MCCD) Doctor issues Medical Certificate NO of Cause of Death (MCCD) when Go to the pink box on opposite page NO YES surgery next opens The hospital Bereavement Centre YES will advise next of kin (or may ask The Registrar will contact next of kin next of kin to phone them) and The issuing Dr will email the MCCD (usually by telephone) and will will confirm when the MCCD has YES arrange a face to face appointment YES to the appropriate Register office been issued, approved by the Medical with the next of kin or informant. along with contact details for Examiner and emailed to the Registration should take place within the next of kin appropriate Register Office five days of death occurring but that is not always practical and should not cause concern If there is no one local able to attend the Register Office in person the Registrar can arrange that the informant visits a Register Office in their own location to register a "death by declaration" If the Registrar sees some reason why they cannot proceed with the registration they will refer the case to the Coroner Registrar accepts MCCD Go to the pink box on opposite page **₩** YES The informant will attend the Register Office and the Registrar will: · Register the death • Issue the certificate for burial or cremation (green certificate free of charge) this is usually given to the informant to pass to the Funeral Director, but may be forwarded electronically by the Registrar to the Funeral Director or place of committal Issue for BD8 for DWP • Provide, for a fee, copies of the death certificate for insurance purposes etc • Advise/assist with Tell Us Once procedure

Our advice to all families is that when a death occurs they contact us immediately. In many cases now when people pass away in hospital, it is not necessary for us to attend immediately, however our staff can give the helpful advice needed to put people's minds at ease, and to ensure that the family is aware of everything which is needed to be done. A brief explanation of the registration process is shown on the following page of this brochure.

On pages 90 - 91 of this brochure are all area office numbers which are staffed by local experienced funeral arrangers at all times day and night.

