



*The Family Funeral Service®*

## Staff Newsletter

April 2024

### *25 Years of Service from Lorraine and Jane*

*The annual staff party is the marker for when years of service to the company is recognised. This year we were delighted to hand out 20 long service badges, totalling 270 combined years!*

*25 years of service is always a significant anniversary and is recognised with a watch. This year Accounts Ledger Lorraine Saxton and Funeral Director Jane Keetley have both reached this milestone.*

*Jane was able to join us at the staff party and was presented with the her watch at the event and her husband Ivan won 'Heads or Tails', which means that Jane will receive an extra week of annual leave in 2024. Nigel and Jackie were please dto present Lorraine with her watch in the office.*

*A full list of all those who received a service badge either at the event, or shortly afterwards can be found on page two.*



### *Bingham House Name*

*We are delighted that following the refurbishment of Bingham, the building will be named Belvoir House.*

*Bingham is located in the Vale of Belvoir (BEE-var) with the name deriving from the Norman-French for "beautiful view". The area which extends into Nottinghamshire, Leicestershire and Lincolnshire dates back to Norman times.*

*Congratulations to Philip Wilson and Rob Lippitt who both suggested the name, and win a hamper.*



*'Our family serving your family since 1907'*

# *The Roll of Honour for Service Badges*

## *gained March 2023 - March 2024*

### *40 Years of Service*

Mick Pooley  
6th February 1984



### *30 Years of Service*

Matt Winman  
31st May 1993



### *25 Years of Service*

Lorraine Saxton  
3rd September 1998

Jane Keetley  
1st March 1999



### *20 Years of Service*

Kevin Hall  
8th September 2003



### *15 Years of Service*

David Powell  
13th March 2008

Tracey Sweeting-Rowe  
5th January 2009

Mark Chapman  
5th March 2009



### *10 Years of Service*

Mark Ridout  
8th April 2013

Gary Cooke  
28th May 2013

Paul Ferrie  
9th September 2013

Wendy Walker  
28th October 2013

Jackie Potter  
13th January 2014



### *5 Years of Service*

Peter Parks  
18th June 2018

Andrew Brown  
6th August 2018

Jim Cullen  
18th August 2018

Neil Brown  
1st October 2018

Joe Parton-Buckeridge  
3rd December 2018

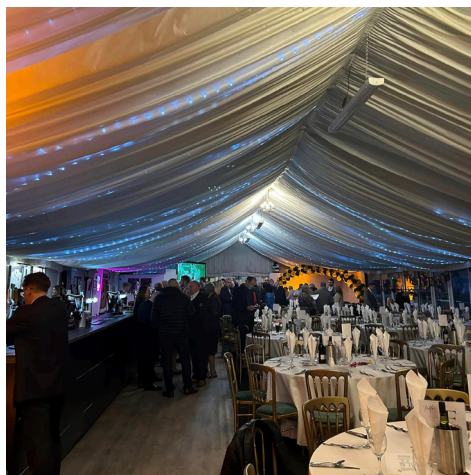
Gary Seymour  
2nd January 2019

Richard Hunt  
1st March 2019





## *Staff Party 2024*



*The annual staff party was held at Nottingham Rugby Club on Saturday 9th March. It was a record turn out with 156 guests who enjoyed a three course meal and good company.*



# Love is a Moment

*Just before Christmas, Lucinda and Sharon were approached by Kay and Glen who pitched their Memorial Fingerprint Jewellery company. Love is a Moment supply beautiful, eco-friendly memorial fingerprint jewellery made in the UK.*

*We now have a stunning display in our Nottingham reception to showcase the quality items which can be purchased. They can also customise the client's personal items with a loved one's fingerprints, i.e. a watch or ring that they already have.*

*If you would like any more information or would like to order, please contact Lucinda or Sharon*

<https://www.loveisamoment.co.uk/>



City Flowers was delighted to run a successful workshop for Mothering Sunday.

Following a Facebook vote, the winner of the best basket was Lucie Jeffrey.

Lucie loved the workshop so much, that she is looking for a job!



## The ADAM CULLEN SKATING PROJECT

### The Hemlock Happening

June 8th 2024

Jim is looking to collect cuddly toys for The Adam Cullen Skating Project stall at The Hemlock Happening.

If anyone can donate any soft toys, then please send them to Derby.

The Adam Cullen Skating Project was created in memory of Jim's son Adam, with the vision of skating for all and encourages the less able and more nervous young people to join in.



**TITHE GREEN**  
NATURAL BURIAL

The Keep at Tithe Green will be available to hire from the end of October. It offers a unique, cosy and informal space for customers to hold services or gatherings before or after a funeral.

The Keep is a wooden and canvas structure hand built in Somerset from trees grown and felled locally. It's a warm and welcoming space and offers an ideal alternative to a grave side service.

- Comfortably seats 50 people
- A real fire to keep off the winter chill
- Easily accessible for the hearse to drive up to
- Available to hire for £200 per hour





# Coincidence

by Dominic Lister

While arranging a recent funeral, the deceased gentleman's daughter commented on my accent and we found out that I grew up near to where her husband was originally from. This led to us talking about now living in Bingham and how they had originally lived on Nottingham Road when they first moved here.

The family were the first people to live in the house I now live in when it was first built. They also designed and built the extension and garage on the house and only moved away to set up a car part import and export business in America.

While I was insulating the loft last year I found an old school report which belongs to widow of the gentleman.

The family are looking for some old pictures for me and we are arranging to have a get together in the garden in the summer.

## Caption Competition

Congratulations to Jim Cullen on his caption:

At the post funeral reception there's always one who says as soon as they walk in....

"I'm starving! What time do they uncover the buffet?"



*Jude's swimathon for*



**Marie Curie**



*Fiona Hallam's son Jude is aiming to swim 400m (16 lengths of a swimming pool) on the 28th April, in a swimathon to raise money for is Marie Curie in memory of his grandfather.*

*If anyone can sponsor him please do:*  
<https://www.justgiving.com/page/jude-hallam-1708757576390>



## Questionnaire Data

*After each funeral we send a questionnaire out with our invoice. Every questionnaire asks the client to mark the service they received out of 10. Below are the average scores by funeral home for December.*

|           |       |                   |       |                    |       |
|-----------|-------|-------------------|-------|--------------------|-------|
| Arnold    | 10.00 | Hucknall          | 10.00 | Radcliffe-on-Trent | 10.00 |
| Aspley    | n/a   | Ilkeston          | 9.75  | Rainworth          | 9.33  |
| Beeston   | 9.67  | Littleover        | 10.00 | Ruddington         | 10.00 |
| Bingham   | 8.67  | Long Eaton        | 9.67  | Shirebrook         | n/a   |
| Bulwell   | 10.00 | Mansfield         | 9.63  | Spondon            | 10.00 |
| Carlton   | 9.80  | Mansfield W.house | 10.00 | Stapleford         | 9.75  |
| Clifton   | 10.00 | Nottingham        | 9.90  | Sutton-in-Ashfield | 10.00 |
| Cotmanhay | 10.00 | Ollerton          | 10.00 | West Bridgford     | 9.50  |
| Derby     | 9.00  | Osmaston          | n/a   | Wollaton           | 9.50  |

**COMPANY AVERAGE 9.83**

*Clients are also asked to mark the Drivers and City Flowers as Excellent, Good or Satisfactory. The tally from the questionnaires is:*

**Drivers**  
Excellent – 77  
Good – 4  
Satisfactory – 0

**City Flowers**  
Excellent – 46  
Good – 6  
Satisfactory – 0



# Out and About



*Stacey, can you just... take a few urns to Mansfield!*

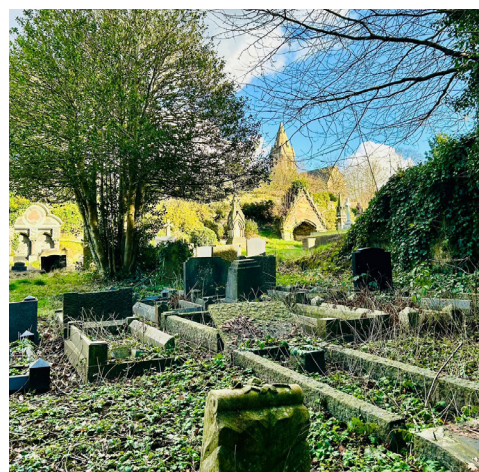
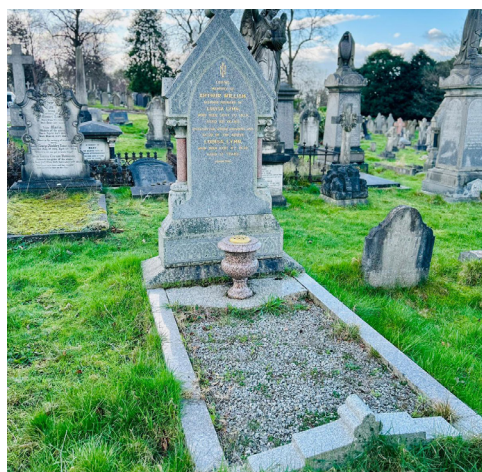


*New pre-need signage at Osmaston*

## Rock Cemetery Tour



*Becky, Jonathan, John and Stacey were pleased to attend a tour of Rock Cemetery including the catacombs and Arthur and Louisa Lymn's grave (bottom left).*



We are really pleased to sponsor a number of bowls clubs, and have been asked to see if anyone would like to try bowls at Attenborough Village Bowls Club.

Everyone would be most welcome to visit the Club and there would be no commitment to join but if they did enjoy the experience it is hoped they would consider joining.

There will be Open Days on Saturday 27th April and Saturday 25th May when there will be more formal arrangements for introducing new players.

Please visit <https://attenboroughvillagebowls.club/> or speak to Ben Percival for more information.



# The A.W. LYMN Centenary Foundation

*The A.W. Lymn Centenary Foundation was formed (and is continually financed by the Company) to mark its first 100 years of service. Its aim is to help those in the communities the Company serves.*

*Applications for funding can be made by any local person, group, committee or organisation to Ben Percival at [centenaryfoundation@lymn.co.uk](mailto:centenaryfoundation@lymn.co.uk) for consideration by the trustees; Jonathan Baker, Joanna Bossart, Mark Chapman, Chloe Lymn Rose and Ian Moorman.*

*This page shows some of the good causes, recently supported.*



[rosiemay.com](http://rosiemay.com)

Ben Percival  
A W Lymn Centenary Foundation

Dear Ben,

We were absolutely delighted to receive your fantastic donation of £400 from the A W Lymn Foundation, thanks to you and your Foundation trustees.

As you know The Think Pink initiative, led by the Rosie May Foundation, is empowering, recruiting, supporting and mentoring women to become taxi drivers.

Established in 2004 after the tragic loss of Rosie May, the foundation has become a global force, with projects worldwide empowering women in transportation.

We thank you for your donation of £400 to remove the cost barriers to entry for a local woman, allowing them to embark on their Think Pink journey and change their life as well as meaning we are getting closer to being able to offer women passengers the option to choose a woman driver.

Thank you so much for your valuable support.

Good Morning Ben,

I hope you're doing well. I'm emailing over on behalf of the band, a very big thank you to yourself and those at A W Lymn Centenary Foundation, for your support with our travel to the recent Midlands Area Regional Championships.

I'm delighted to say that we placed 1st in the Fourth Section Championship, leading us to our 2nd Championship title this year, along with an invitation to the National Finals in September and not least, promotion into 3rd Section - the first title and promotion in 15 years!

Whilst the music and performance may won the title, we would not have been there nor had the chance to share the experience and time together properly without the support from the foundation.

As we look to build on this achievement with the National Finals and more concerts (including a celebration concert at the end of the year), we want to state our thanks once again for the support.

Thanks again, enjoy the photos.

Jared (and all members of Whitwell Brass Band)





# The 'Best Practice of the Month Award' nominations are:

**Fiona Hallam** has nominated **Pete Jeffrey**.

'Can all the florists nominate, Pete for all his help with designer tributes this week he has gone above and beyond yet again.'

**Sarah Fisher** has nominated **Jordan Marshall-Witts**

'I would like to nominate Jordan for being so conscientious that he regrettably got injured in the line of duty by 'catching a falling piece of granite' on his leg! He said it had been a reflex action and because everyone is so mindful about being careful with memorials every day, and he didn't want to risk it being damaged. I'd like to thank him for his dedication to the job, he is a credit to the team.'

**Paul Richardson** has nominated **Jason Savage and Tom Keating**.

'Please could I nominate Jason & Tom? They both helped an Elderly Gentleman this afternoon who had collapsed at Wilford Hill Crematorium and stayed with him while he recovered and then took him home.'

*This nomination was backed up by the following email which Matthew received from Christine at Wilford Hill*

Hi Matthew, I just wanted to express my thanks and gratitude to Jason and Tom regarding their assistance with a gentleman who collapsed at Wilford Hill Crematorium yesterday.

Unfortunately, an elderly man became very breathless with the cold air (and underlying health conditions) and slid down the wall outside the Main Chapel following a funeral he had already attended with a different FD. Jason was the first person to attend to him and see to both him and his partner. A member of the public then went to get a member of my team and both of them worked together to get the gentleman on to his feet and then sat on a bench under the canopy.

This was at the time that the 1.30pm funeral was arriving in the West Chapel and Paul Richardson also was a real help in ensuring that everything went smoothly and came to check on

the gentleman following the service.

Tom also then came over to assist as the gentleman's partner was also shuck up as she fell on top of him as he slid down the wall.

Jason and Tom stayed with me and my colleague whilst we called 111 and sought their advice as the gentleman was quite blue in the face. After about 40 minutes, it was deemed by 111 that the gentleman could go home and they would call him later. Tom and Jason very kindly offered to drive him home in his car and they would follow in the works vehicle to make sure all was ok which they did and came back to confirm with us that he had made it home.

Both of them went out of the way to assist both us and the couple, and I just wanted to pass on my thanks to all involved and let you know how professionally and sensitively the Lymn's team handled it.

**The winners are**  
**\*\*Jason and Tom\*\***



## Overall winner of Best Practice of the Month 2023

**Congratulations to Gary Seymour and Ben Percival for winning the staff vote for overall winner of Best Practice of the Month 2023.**

Gary and Ben were presented with an award at the 2023 Staff Party. They (with the assistance of Henry and George Percival) were nominated and won the monthly award in August 2023 for saving a man's life at George's Lane after an allergic reaction to a hornet sting.

