



The Family Funeral Service®

Staff Newsletter

March 2024

Bingham Refurbishment

The company continues to invest in the modernisation and improvement of its existing premises and our Bingham Funeral Home is the current focus. The works are part way through - the rear flat-roof extension which housed the 'back of house' facilities has been demolished and replaced with a new pitched roof extension and the work on the flat upstairs is well under way.

The Funeral Home remained open whilst the extension was being built but we have now moved out and the contractors have moved in to the rest of the building to complete the transformation. The Methodist Church have kindly allowed Dominic to set up an office in their amazing building just around the corner. With support from the Radcliffe Funeral Home for viewings, we continue to offer a full service to Bingham families.

As well as a full re-wire, re-plumb and complete renovation, the changes in layout which can be seen from the plans will give a better client experience with separate family room and reception and our preferred waiting room / Chapel of Rest layout. Improved staff facilities include a re-located general office and a separate kitchen with space for drivers whilst 'back of house' gets a full revamp to provide a much-improved mortuary and cold room.

We look forward to moving back in and offering an even better service to the local community.

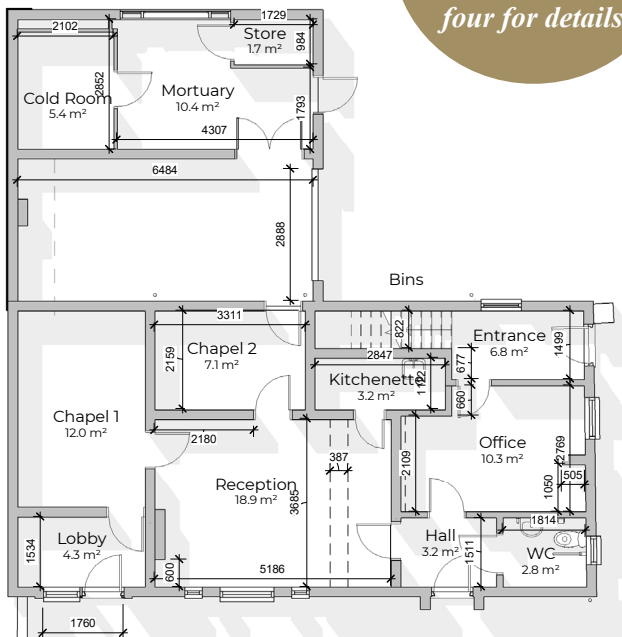
We need help naming the renovated office. Please see page four for details.



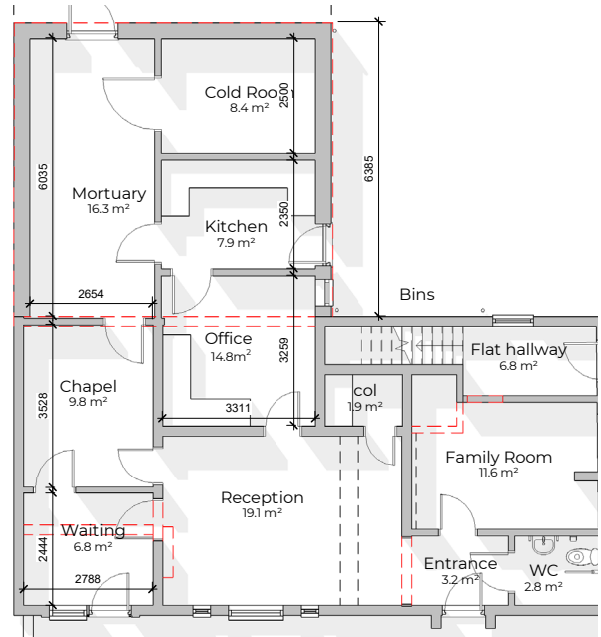
Moving commences



The temporary office



Existing layout



Proposed layout

'Our family serving your family since 1907'

Artificial Intelligence (AI) writes obituaries

At the annual Selected Independent Funeral Homes, Next Generation meeting Chlöe was given an introduction to an AI Obituary Writer.

She writes 'I've had a quick look at this with Jackie and Nigel to begin with, and we looked at creating an obituary for their father, my grandfather as a test. I was asked to put in some brief information into a specific AI obituary writer and below is the result. Pretty amazing! Obviously it just creates a draft which families can then tweak as they see fit, and this is also American software at this stage so the spelling is American too'.

The information Chlöe provided:

1. Full name: George Frederick Rose
2. Preferred name: George
3. Gender: Male
4. Date of birth: 23rd May 1926
5. Date of death: 30th July 2018
6. Place of birth: Nottingham
7. Place of death: Nottingham
8. Family members: Wife – Sheila, Brother – John, Children - Jenny, Nigel & Jackie, Grandchildren - Chlöe, Ben, Matthew & Isabel
9. Work & Achievements:
During second world war he enlisted in the Navy and travelled to Australia as a medical orderly on a troop ship.
Chairman - A.W. Lymn The Family Funeral Service
President of British Institute of Embalmer (BIE) 1971 and was awarded fellowship for his long service to the institute
10. Interests and hobbies: Rotary, wood carving, artist, family, holidays including cruising. And stories that they would share with their loved ones.



The draft obituary produced by AI

George Frederick Rose, a cherished husband, father, grandfather, and esteemed community member, passed away peacefully on July 30, 2018, in his hometown of Nottingham, England, at the age of 92. Born on May 23, 1926, in the same historic city, George's life was marked by dedication, service, and a profound love for his family and friends.

George's early years were spent in the vibrant streets of Nottingham, where he grew up with his brother, John. His sense of duty called him to serve his country during the Second World War, where he enlisted in the Navy and traveled to Australia as a medical orderly on a troop ship. This experience shaped much of George's character, imbuing him with a sense of discipline and commitment that would define his later endeavors.

Upon returning from the war, George met and married the love of his life, Sheila. Together, they built a beautiful family, welcoming their children Jenny, Nigel, and Jackie. George's joy multiplied with the arrival of his grandchildren, Chlöe, Ben, Matthew, and Isabel, all of whom he adored and cherished deeply.

Professionally, George's career was marked by his leadership and expertise in the funeral service industry. He served as the Chairman of A.W. Lymn The Family Funeral Service, where his guidance and compassion were invaluable. His dedication to his profession was further recognized when he became the President of the British Institute of Embalmers (BIE) in 1971. For his long service to the institute, he was awarded a fellowship, an honor that spoke to his intelligence, creativity, and his loving nature.

Beyond his professional life, George was an active member of the Rotary Club, where he contributed to numerous community initiatives. His creative spirit found expression in wood carving and painting, talents that he pursued with the same passion he brought to all aspects of his life. George was also an avid artist, and his works brought joy to his family and friends. Holidays, especially cruising, provided George and Sheila with cherished memories and stories that they would share with their loved ones.

George's life was a testament to the enduring power of love, intelligence, and creativity. He was a pillar of strength for his family, a respected leader in his field, and a man who embraced life with enthusiasm and grace. His legacy will live on in the hearts of those who knew him and in the many lives he touched with his kindness and generosity.

As we bid farewell to George Frederick Rose, we celebrate a life well-lived, full of moments that have left an indelible mark on the tapestry of our community. He will be deeply missed, but his spirit will continue to inspire us all.

If anyone is interested in trailing this for a funeral that they are arranging please contact Chlöe who will give you all the necessary information.

Donation of hearing aids destined for landfill

Lucinda was delighted to welcome Zoe from Hearing Aid Recycling to Robin Hood House. Zoe picked up hearing aids which had been collected from our funeral homes.

The collaboration aims to reduce the number of working hearing aids thrown away, as demand internationally continues to increase due to ageing populations and a growing awareness of hearing loss. According to the World Health Organization (WHO), 430 million people need rehabilitation to address disabling hearing loss – of which almost 80 per cent live in low and middle-income countries.

Despite this, around 1.5 million NHS and private hearing aids which could still be in working condition are thrown away each year in the UK alone.

The hearing aids will be re-purposed, whether it be through reprogramming or responsible recycling where components can be re-used where possible.

Hearing Aid Recycling aims to address hearing loss at all stages of life and has recently been able to send 500 Phonak hearing aids to Malawi in East Africa and 1,000 hearing aids to Kenya to help deaf children in rural areas. The hearing aids just collected by us will be sent to Ethiopia and Zimbabwe in March.



Zoe Fawcett-Eustace, Founder of Hearing Aid Recycling with Lucinda at RHH.

Bus Spotter



As part of our pre-paid mail drop and offer code for Spring 2024, we have changed the advert on the Derby bus.

If anyone spots the bus and advert, and it is legal and safe to take a photograph please send the photograph to - ben@lymn.co.uk

The best photograph will receive a box of chocolates.

Closing date: 18th March 2024



Mother's Day. Floristry Workshop

Thursday 7th March, 6PM

Spend the evening with the florists at City Flowers. They will show you how to produce your very own, Mother's Day Floral Basket, which you will be able to take home with you as a well-deserved treat or surprise for your Mum!

Just £30 per person which includes refreshments.

Caption Competition

Does anyone have a caption to accompany this photograph of Bonnie (Penny's cat) looking after the doves?

Please enter via email or text; emma.percival@lymn.co.uk
07916 140 406 .

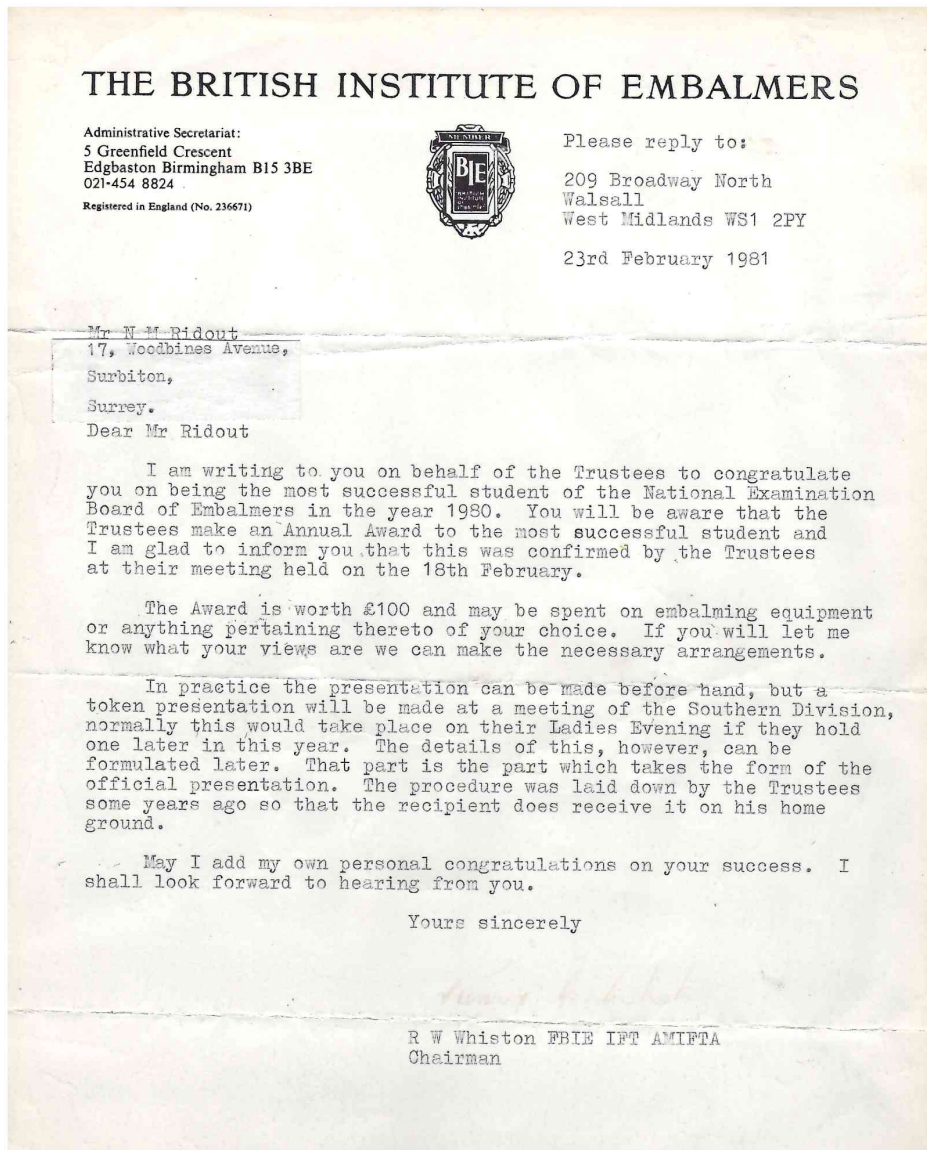
All entries must be submitted by 9am on Wednesday 13th March 2024.

The winner can choose between a bottle of wine or a box of chocolates.



Nigel was pleased to see this 43 year old letter, sent to Mark Ridout from the British Institute of Embalmers.

Mark joined the funeral profession straight after his 'A' levels rather than pursuing a Law Degree.



New name for Bingham



Since the takeover of Jason Beeson's funeral homes (Albert Oliver and Sons, Bingham and District, G. Harrod and Son and Radcliffe and District) nearly 30 years ago, the Bingham office has kept it's name as Bingham and District.

G. Harrod and Sons, was changed at the time of relocation, in 2018, to Harrod House, to honour the original family, including Gerald Harrod, a dear friend and colleague.

Radcliffe became Rose House in 2020 to honour the 'Rose' side of the Lymn Rose family who originated from Radcliffe.

We are now looking for a new house name for Bingham. Any ideas should be sent to Emma P. - emma.percival@lymn.co.uk by Monday 18th March for consideration by the directors.

There will be a hamper if your house name is chosen.

Questionnaire Data

After each funeral we send a questionnaire out with our invoice. Every questionnaire asks the client to mark the service they received out of 10. Below are the average scores by funeral home for December.

Arnold	9.78	Hucknall	n/a	Radcliffe-on-Trent	9.67
Aspley	10.00	Ilkeston	9.83	Rainworth	10.00
Beeston	9.60	Littleover	10.00	Ruddington	10.00
Bingham	9.60	Long Eaton	10.00	Shirebrook	10.00
Bulwell	9.00	Mansfield	9.00	Spondon	10.00
Carlton	10.00	Mansfield W.house	10.00	Stapleford	10.00
Clifton	n/a	Nottingham	9.75	Sutton-in-Ashfield	10.00
Cotmanhay	10.00	Ollerton	10.00	West Bridgford	9.33
Derby	10.00	Osmaston	n/a	Wollaton	9.00

COMPANY AVERAGE 9.83

Out and About



A tribute for a keen gardener.



Proof the canopy can have sides!



Trevor and Pete revamped the Clifton sign.



The drivers get vehicle envy in Blackpool.



White plumes make an appearance.

Barrows Open Day

Our revised planning application has now been validated by Gedling Borough Council.

We have worked closely with the planning officers on the amended plans.

We are holding an Open Day on Saturday 9th March between 1pm and 3pm, to show councillors, members of the public, neighbours, staff and anyone else with an interest in the plans.

Land Off Georges Lane, Calverton, Nottinghamshire. NG5 8PX



Skye and Kirby were pleased to help facilitate a family using their own vehicle as a hearse.

The family decked out and grass matted the back of their pick up truck for the short journey from Wollaton to Bramcote.

The A.W. LYMN Centenary Foundation

The A.W. Lymn Centenary Foundation was formed (and is continually financed by the Company) to mark its first 100 years of service. Its aim is to help those in the communities the Company serves.

Applications for funding can be made by any local person, group, committee or organisation to Ben Percival at centenaryfoundation@lymn.co.uk for consideration by the trustees; Jonathan Baker, Joanna Bossart, Mark Chapman, Chloe Lymn Rose and Ian Moorman.

This page shows some of the good causes, recently supported.

The Foundation donated £300 to Circus Star to cover the cost of 15 children with disabilities and other needs to attend the circus.



Treetops
Hospice

End of life care in Derbyshire
and Nottinghamshire

I would like to thank AW Lymn Centenary Foundation for sponsoring the leaflets for our Light up a Life Appeal with a grant of £656.40, this was received into our bank on 27th September 2023.

I delayed sending this formal acknowledgement in order to let you know how the Appeal performed.

You will be pleased to know that more than 400 lights shone on the Treetops Light up a Life Tree, and we raised £19,000. This will help 176 local people receive a night of hospice at home care.

From the archives....

10 years ago...



Richard conducts his first motorbike funeral and Mark gets on the first horse hearse out of Carlton since he moved there.



15 years of Tracey...

Welcome Tracey

I'm Tracey, the new face at the Spondon office. Where to start - I'm 38 years old (constantly being reminded nearly 40!), recently separated after a 16 year relationship, with two boys Jack (11) and Thomas (9), and I have no desire to have anymore! I now live with new partner Ashley, who I've known for 15 years, and who has his own building and plastering business. He has two children of his own Aidan (10) and Kayleigh (6).

Originally a north east lass from Sunderland I moved to Nottingham in 1980, finally settling in Long Eaton where I've been for past 16 years, just across from the Long Eaton office.

I first joined the funeral business in 2004 out of pure nosiness, after being at home for 7 years to look after the children, enough was enough and I needed some sanity back in my life.

I'm a very sociable person. I enjoy spending time with my friends (a few of whom I've made through doing my job), swimming, the cinema, walking and most of all spending time with my children.

I now feel very settled at the Spondon office after a rocky start with sooooo much paperwork to master, but I'm now getting to grips with it and finding my feet and everyone has been really supportive and helpful.



A.W. LYMN
The Family Funeral Service

Newsletter
March 2014

Editor - Emma Percival

A New Wollaton Office

We are pleased to announce that our application to change the use of the Wollaton Police Station to a funeral home has been approved, and work will begin shortly.



It is 10 years since planning was approved on the new Wollaton Funeral Home. Is there a comment somewhere on Jane and new offices...

The 'Best Practice of the Month Award'

nominations are:

Louise Revill has nominated David Clarke

'Can John, Gary, Trevor and I please nominate David for going above and beyond his duties today? On our way from a church service to Mansfield Crematorium, (the weather was horrendous with the snow) we were struggling to get the hearse and three cars up a hill, the cars were sliding and there was very little traction on the wheels. David got out of the hearse and was putting himself at the forefront of the traffic on both sides of the road, making the oncoming traffic aware of us, and directing us. David used a car mat to help the cars get traction, he did this to each and every limousine making sure we were all together, he was calm and executed his plan to perfection. David was here and there up and down the road, but all the time staying calm and focused, this helped us to stay calm. David was wet through and frozen to the bone, but got us all there safe and sound. Even the family in my car were amazed at the lengths he would go to, to make sure the service and his duties were fulfilled. So proud of him.'

Georgia Bell has nominated Gary Cooke.

'I called Gary in the early hours of a Sunday morning asking him to help me with a client from a couple years ago. The lady wished to post something on Funeral Guide for her late husband's birthday and was getting very upset as the site wasn't uploading what she wanted, she was getting very panicky thinking that the photos and message she had written in memory of him for his special day were not going to be on there in time.

My only option was to call Gary as I could not access the branches account for me to upload them for her, but within 10 minutes Gary was at the Ruddington Office calling the client to help her upload the photos and special message.'

Emma Percival has nominated Kevin Brown

'I would like to nominate Kevin, for this event which in his own words to Matthew...

On placing the coffin on the pudlocks at Tithe Green, it was noticed that a tiny field mouse had fallen into the grave and was clearly in some distress!

The family were mortified and asked for it to be removed, which could only be done by me getting into the grave as gracefully as I could, catch the mouse and release it. I did check with them first that they were OK with this, which they were and it's fair to say that it gave them considerable amusement and hilarity, watching me trying to catch this tiny rocket on legs - accidentally bumping my head on the underside of the coffin in the process seemed to be the main highlight.

The mouse was eventually caught and released to a round of applause and I was gracefully assisted out of the grave by family members, only slightly soiled after which the burial concluded as per normal.

The family and Minister (Rev Lynda Blakely from St Stephen's Sneinton) were extremely grateful for the care taken, which they said they had thoroughly enjoyed watching.'

Deanna Dales has nominated Emma Hind

'I would like to nominate Emma please. Purely because she deserves it, not everyone would have transitioned into the pre-paid role like Emma. She basically had to hit the ground running so to speak, But her knowledge and confidence is growing daily with pre-paid, and she deserves this recognition for supporting us funeral arrangers who still can't answer the questions asked from families and still need Emma's help.'

The winner is

****Gary****

