



The Family Funeral Service®

Terms and conditions for Lymn Voucher(s) redemption:

Lymn Voucher(s) may be redeemed in four ways only:

1. They may, during the life of the voucher holder (hereinafter called the Client) be used towards the cost of any product or service contracted for by the Client from A.W. Lymn The Family Funeral Service, (hereinafter called the Company) or any division thereof including A.W. Lymn The Funeral Planning Service, A.W. Lymn The Craftsmen in Stone, City Flowers at A.W. Lymn, and Lymn Luxury Vehicle Hire.
The products and services available include pre-paid funeral plans, memorials, various granite and marble work, flowers for all occasions, luxury vehicle hire, the purchase of rights of interment, exhumation, printing, announcements in newspapers, release of white doves and any other product or service provided by any division of the Company. The supply will be invoiced at the price ruling on the date of supply. On production of Lymn Voucher(s) to the Company by the Client the amount paid for the Lymn Voucher(s) will be deducted as payment towards the total amount invoiced.
2. They may, after the death of the Client, be presented by the executor or the next-of-kin of the Client at the time of arranging and contracting with the Company for the funeral of the Client. The amount paid for the Lymn Voucher(s) will be deducted as payment towards the total amount invoiced for the funeral of the Client. Further, if the Client's date of death is more than six months after the Lymn Voucher(s) date, an additional discount equivalent to 20% of the amount paid for the Lymn Voucher(s) will be deducted from the total amount invoiced for the funeral of the Client.
3. They may, during the life of the Client, be presented at any office of the Company, together with a written request signed by the Client, for a refund. The full amount originally paid will usually be refunded within 15 of the date of receipt of the aforementioned documents by the Company.
4. They may, after the death of the Client, if the location of the death, funeral service and committal are all more than 20 miles from all offices of the Company, upon presentation, by the executor or next-of-kin of the Client, of the Lymn Voucher(s) to any office of the Company, together with proof of death of the Client and a written confirmation from the Funeral Director contracted to conduct the funeral of the Client, be used towards the cost of the funeral of the Client with that other Funeral Director. The full amount originally paid for the Lymn Voucher(s) will be sent to the contracted Funeral Director within 15 working days of the date of receipt of the aforementioned documents by the Company.

For more information please contact:

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